

## **Catherine Baumgardner, PhD, MHA, FACHE**



Dr. Baumgardner is an experienced health care executive with nearly 30 years of day-to-day operational experience and is a Fellow in the American College of Healthcare Executives. As a senior hospital executive, Catherine was responsible for hospital-wide inpatient and outpatient management, oversight of hospital-wide quality and safety efforts, and support and clinical services. She has also worked with health insurance and physician practice management and advocacy organizations. Catherine is passionate about customer engagement, having trained with the Disney Institute and the Ritz Carlton, and has applied this experience to many healthcare settings. She has an active consulting practice in leadership and organization development with an emphasis on executive and physician coaching, where she applies her skills as a Gallup Certified Strengths Coach.

Dr. Baumgardner's areas of research interest include organization development, workforce engagement, change leadership, and human resources issues related to talent management, recruitment and retention.

Catherine has a Doctor of Philosophy Degree from The Pennsylvania State University in Workforce Education and Development, and is on faculty at both The Pennsylvania State University as an Associate Teaching Professor and The University of Alabama at Birmingham as Adjunct Faculty. She is also a graduate of The Ohio State University, with a Bachelor's Degree in Business Administration and a Master's Degree in Healthcare Administration.

In addition to being a Fellow in the American College of Healthcare Executives, she holds memberships in the American Society of Healthcare Human Resources Administrators, the American Society of Training and Development, and the Society for Healthcare Marketing and Development. Catherine is Chair of The Ohio State University Alumni Association Board of Directors, a member of the Advancement Committee of The Ohio State University Board of Trustees, and a member of the Development Committee of The Ohio State University Foundation Board.

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