

Novitasphere

Your link to online Medicare claims, eligibility, and more.



At Novitas Solutions, we've been working hard to add additional features to Novitasphere. We're excited to announce several enhancements to Novitasphere that will help increase efficiencies, and save time and money for your office.

What's New:

- Prior Authorization Request Submission (Jurisdiction L only)
- Immediate Recoupment Submission
- General Inquiry Submission
- Appeal Redetermination Requests
- Updates to accept the new Medicare Beneficiary Identifier (MBI)
- Medical Review (MR) Enhancements
 - Additional Documentation Request (ADR) Status
 - ADR Letter Copies
 - MR Review Status

Coming Soon in 2018:

- MBI Lookup Feature
- Corrections for Claims Billed in Error
- Submission of Return of Monies Requests
- Medicare Correspondence copies
 - Redetermination Notices
 - Appeal Development Letters
 - Overpayment Letters
- Practice Management Dashboard – Go-to resource for important claims and payment information
- e-Pay/Online Payments

**Stay tuned to our website
and email notices for more
improvements coming in 2018!**

Novitasphere Help Desk

The Novitasphere Help Desk is available for general inquiries, inquiries regarding the enrollment process, navigation assistance, and password resets.

1-855-880-8424

Monday-Friday

8:00 AM - 5:00 PM
Eastern Time (ET)



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