



Workers' Compensation FAQ

Who is AmeriTrust?

AmeriTrust Group, Inc. (formerly Meadowbrook Insurance Group, Inc.) has been partnering to deliver association/affinity group business for over 30 years. AmeriTrust has been in business for over 60 years, has 17 offices nationwide, and employs 800 insurance-industry professionals.

Is AmeriTrust A.M. Best or KBRA rated?

AmeriTrust has an A.M. Best Financial Strength Rating of "A-" (Excellent), with a Stable Outlook. AmeriTrust also has a Kroll Bond Rating Agency Insurance Financial Strength Rating of "A-", with a Stable Outlook.

Is AmeriTrust endorsed by my association?

Yes, AmeriTrust understands associations work diligently to provide you with membership value and earn your ongoing loyalty. We are honored to serve as a trusted partner of your association and will work diligently to meet your workers' compensation needs.

How do association members benefit as an AmeriTrust workers' compensation policyholder?

Member benefits include:

- Competitive rates
- Dedicated underwriting team
- Flexible pay plan options
- Dividend opportunities for eligible participating members
- Responsive customer service
- Superior claims handling
- Access to *Safetysurance.com*

Does AmeriTrust offer workers' compensation pay plan options?

Yes, the following pay plan options are available:

- 25% down, 9 installments
- 40% down, 3 installments
- Annual pay

How does our proactive approach to managing claims benefit your organization?

We act quickly to investigate, evaluate, and resolve claims while helping your employees receive the right care, from the right providers, at the right time. We manage our own Medical Provider Network and have multiple PPOs customized for our national coverage.

Our workers' compensation claim handling philosophy has:

- Medical management thoroughly integrated;
- Cost containment procedures as key elements; and
- Registered nurses performing early intervention with physicians to provide timely, and appropriate care.

**Need to contact us?
We keep it simple!**

**One toll-free, 24/7 customer
service number for agents
and policyholders.**

(800) 825-9489

**One email for new claims:
newclaim@ameritrustgroup.com**

**One email for existing claims:
calls.center@ameritrustgroup.com**

