

Frequently Asked Questions

What is the average turnaround time for the contract review process?

With Resolve's Basic package, you will have attorney notes within 48 business hours. For Standard and Premium, you will have your first attorney call within 2-4 business days. Call Resolve for expedited review options at (877) 758-3318.

What is the difference between the Basic and Standard packages?

The Basic package addresses one contract and only one email is sent containing the attorney's notes. Once the email is sent, the Basic package services are concluded. There is no ongoing support. This package is best for people who are ready to sign and have very few questions.

The Standard package addresses one contract and offers 90 days of attorney access via phone and email. The attorney provides custom redlined recommendations and can negotiate on your behalf or help you negotiate on your own. Services are not concluded until you sign the contract and everything is finalized. This package is best for people who want a personalized review and the guidance of an experienced attorney.

What if my negotiations go longer than 90 days with the Standard package?

You will have unlimited access to the attorney until you sign the contract and everything is finalized.

Do I need to get the letter of intent reviewed as well as the contract? Do all Resolve's plans let me do that?

Both the Standard and Premium packages allow Resolve to review both the letter of intent and the contract, and it is highly recommended to do this. While the letter of intent is often non-binding, it can greatly inform the content that will appear in the final contract.

Since it's just one contract, can Resolve do a renegotiation with the Standard package?

No. Resolve can only provide help on an existing contract with the Premium package.

Can more than one discount code be applied to the purchase of a package?

No. Resolve can only honor one discount code per one-time purchase of any paid package or subscription.

Can Resolve help with partnership agreements?

Yes. The Premium package includes support for partnership agreements.

Will my contract review package renew annually?

No. Contract review packages are one-time purchases. However, the Data subscription required to perform Resolve's contract review services is included and will renew at \$199/year. You can cancel this renewal at any time by going to the "My Account" page.

Will it upset the relationship with my employer if I get an attorney involved?

This should not be a concern, as having an attorney review your contract has quickly become an industry standard. Resolve is careful not to upset any relationship between employer and employee. They seek to negotiate what is fair and equitable for both parties.

Can I upgrade from the Data subscription to a contract review package?

Yes. You can upgrade at any time, and you will receive a credit for the unused time on your Data subscription.

How long do I have to upgrade?

There is no timeframe. You can upgrade at any point by going to the "My Account" page.

If I get additional contracts, can I upgrade from one package to another?

You can easily upgrade your package at any point by going to the "My Account" page.

Why do I need a Data subscription with my contract review?

The Data subscription allows you to view other verified physician contracts (rData), as well as industry surveys that employers rely upon for fair market value compliance (MGMA Data). Understanding what's happening with your specialty and staying up to date with the numbers is a key part of ensuring you're always paid fairly. We want to keep physicians in the know with the most recent data available at all times.

I noticed the Data subscription renews annually. Can I cancel that at any time?

Yes. You can cancel your Data subscription easily by going to the "My Account" page at any time.

If I choose the Free subscription, will I be charged at any point in the future?

No, you will not be charged. Resolve's Free subscription allows you to create an account and access the free resources on their website. To view their Contract Scorecard, J-1 Updates and rData, you will need a Free subscription.