





- licensees. PCO reviews complaint to determine whether an investigation is warranted.
- In event that additional medical records or information is required, PCO will coordinate the information request with an investigator from the **Bureau of Enforcement** and Inspection (BEI) – may be your first notice of a pending investigation.



Complaint and Investigation

Complaints received from patients, co-workers, insurance companies, law enforcement, other agencies, MCARE, Act 6 of 2018.

Reviewed by PCO – many closed without any further action

If necessary, assigned to BEI investigator and attorney within prosecution division of Dept of State.

- Interview of complainant, witnesses, respondent/licensee (Respondent has <u>NO</u> obligation to submit to interview).
- Patient records consent of patient or subpoena
 Investigative files, including complaints, are confidential and protected by statute.

TIP: Consult legal counsel PRIOR to interview

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DISCIPLINARY PROCESS

- Investigation can lead to three results:
- 1. No action by the Board (most common!)
- Warning Letter Closes case, no public discipline.
 Filing of an Order to Show Cause (no statute of
- limitations)
- Licensee has 30 days to file an Answer
- May enter into a Consent Agreement or
- Proceed to Hearing (conducted by Hearing Examiner)
- Board renders final decision





REPORTING REQUIREMENTS ACT 6 OF 2018

Act 6 of 2018, 63 P.S. § 2202.1, imposed new, more stringent reporting requirements on all BPOA licensees: • Must report all disciplinary actions from other jurisdictions in writing within thirty (30) days.

Jurisdictions in writing within thirty (30) days. Must report in writing a finding or verdict of guilt, an admission of guilt, a nolo contendere plea, probation without verdict, a disposition in lieu of trial or an ARD related to <u>ANY</u> felony or misdemeanor offense in a criminal proceeding within thirty (30) days.

Report at https://www.pals.pa.gov/#/page/default.
Failure to report is a separate basis of discipline.

JNET is already reporting you.

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- Must report the filing of a medical professional liability action against you to the State Board
- Report within 60 days of "Notice of a complaint"
- Obligation is *yours* not your employer's or your attorney's
- Reporting requirement also applies to disciplinary action, arrest/sentencing

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What Happens after that Professional Liability Complaint is sent to the Board?

- Most nothing (letter)
 - Attorney General's office may investigate
- Situations most likely to raise a red flag:
 - Wrong site surgery
 - Unexpected death
 - Multiple cases, especially if similar facts



Voluntary Recovery Program (VRP)

The Professional Health Monitoring Program (PHMP), within BPOA, administers the Voluntary Recovery Program (VRP), which is a non-public, non-disciplinary monitoring program available to licensees who are impaired by a substance use disorder or other mental/physical impairment.

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Invitation to Undergo Voluntary Evaluation

VRP Triggers include:

- DUI arrest (most common)
- Report from Employers, Co-Workers, "Peers or Colleagues"
- Colleagues are likely mandatory reporters
- Required to report other "professionals" if they have "substantial evidence" the person is suffering from an active addictive disease for which they are not receiving treatment.





If VRP Evaluation Declined

VRP

Successful completion means no public or

Random drug and alcohol screens

Participation in 12-step program Notification of employer Participant to pay costs Thirty-six months

disciplinary record.

- Commonwealth has the authority to file a Petition to Compel Mental and Physical Examination with Board-selected physician (Board pays for evaluation).
- No impairment case closed, no record. Impairment will result in filing of Order to Show Cause and initiation of formal disciplinary action – adverse outcome would be public, disciplinary and reportable.
- Once VRP declined NO going back to it!

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COMMON DISCIPLINARY ISSUES

BOUNDARY ISSUES

Sexual exploitation of current or former patients prohibited Sexual behavior with current patient prohibited Sexual behavior with former patient treated for mental health disorder prohibited for two years

Recognize the danger of social media – Facebook, Emails, Texts, Pages, Calls lead to SUSPENSION! Examples

- Psychiatrist pager to telephone number to sexual relationship to 3-year suspension.
- Psychiatrist 1,000s of emails with minor patient of sexual nature to indefinite suspension followed by 3 years probation



DISCIPLINARY ISSUES CONT.

Be aware of patient's sensitivities during examinations – Protect yourself!

• Incidental conduct can lead to complaints or to law enforcement inquiries.

TREATING FAMILY MEMBERS

Not prohibited.

- Must comply with normal record-keeping requirements.
 Treating outside normal scope of practice may raise red
- flag.

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DISCIPLINARY ISSUES CONT.

RECIPROCAL DISCIPLINE

• A physician's discipline in another state is grounds for discipline in Pennsylvania.

 Reciprocal discipline forms majority of discipline cases before Pennsylvania boards.

 Physician retains property right to license even if expired and, therefore, subject to discipline in many states.

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DISCIPLINARY ISSUES CONT.

HEALTH CARE FRAUD

If you did not do it, do not bill it.

Even a misdemeanor health care fraud conviction can result in discipline.

MALPRACTICE

Failing to provide medical services at the accepted standard of care grounds for discipline.

- Damages not required. No statute of limitations. (Board just resolved an Order to Show Cause filed in 2019 based on a 2012 malpractice claim) Rare.
- TIP: A physician has right to respond to data bank report.



SANCTIONS

Board has wide range of sanctions: • Civil penalty

Public reprimand Probation

Suspension Revocation

COLLATERAL CONSEQUENCES

of Board discipline:

PROBATION will result in loss of credentialing with most network insurance providers and loss of hospital privileges!

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STATUS OF TELEMEDICINE IN PENNSYLVANIA

The General Assembly has not passed any legislation regulating practice of telemedicine.

Board has not promulgated any regulations regarding telemedicine.

To treat a patient in Pennsylvania, physician must be licensed in Pennsylvania regardless of doctor's location and abide by Pennsylvania law and regulations.

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TEMPORARY SUSPENSION

Boards have the authority to temporarily suspend a license of licensee who is an immediate and clear danger.

Temporary suspension can be granted without hearing on petition to the Board's probably cause screening commission. Within 30 days of a temporary suspension order, licensee entitled to a preliminary hearing.

 If hearing examiner determines that there is not a prima facie case, the suspended license shall be immediately restored.
 The temporary suspension shall remain in effect until vacated by the board, but no longer than 180 days.



AUTOMATIC SUSPENSIONS

Mandatory Automatic Suspension on

- (1) Commitment because of mental incompetency; or
- (2) Conviction of felony under PA Drug Act or laws of another jurisdiction which would be a felony under PA Drug Act
- reinstatement after felony drug conviction suspension only if significant progress in personal rehabilitation.

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REINSTATEMENT PROCESS

- Petition for Reinstatement, if reinstatement after Board Order, ensure Petition and attachments address what's required by Order for reinstatement.
- Common major issues rehabilitation AND current competency.
- Reinstatement after active suspension likely will result in reinstatement to probation.
- Reinstatement from probation to unrestricted/non-probation status.

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Protecting Your License When Working with Advanced Practice Providers (APPs)

- What APPs are we talking about?
- Why is this being included in this presentation?
 - Increase in claims involving APPs and their supervisors/collaborators
 - Scope of practice is a moving target
 - Important to understand your obligations



Working with NPs:







Working with Physician Assistants

- PA "practices medicine **w/ physician supervision**" PA may "perform those **duties...as directed by the supervising physician**"
- PA may "provide any medical services directed by supervising physician" when
 - Within PA's skills, training & experience;
 - Is a component of physician's practice
 Is included in the written agreement; and
 - Amount of supervision is "in keeping with accepted standards of medical practice."

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Working with PAs (cont.)

- The Written Agreement
 - Signed by PA/each supervising physician (designate one primary)
 - Describe functions to be delegated to PA
 - Describe manner of supervision, including "frequency of personal contact"
 - Address co-signature
 - ID locations

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Working with PAs (cont.)

- Responsibility of Primary Supervising Physician
 - Monitor compliance of all
 - Arrange for substitute supervision
 - See patients
 - "as needed" based upon "medical
 - condition and prognosis" or
 - upon request of patient





Working with PAs (cont.)

- Responsibility of Supervising Physician (cont.)
 - "Accept full professional and legal responsibility for the performance of the physician assistant and the care and treatment of the patients."







