

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY

ADVOCATE. EDUCATE. NAVIGATE.

COVID-19 SURVEY DATA YORK COUNTY

Physician Data

Impact on Patient Volume/Procedures/Practice Operations

Decrease in Weekly Patient Visits	# of Responses	% of Responses
0%	0	0%
1 – 10%	2	7.1%
11 – 25%	1	3.6%
26 – 50%	5	17.9%
51 – 75%	12	42.9%
76 – 99%	5	17.9%
100%	3	10.7%
Total	28	

Decrease in Weekly Procedures Performed	# of Responses	% of Responses
0%	2	7.1%
1 – 10%	0	0%
11 – 25%	0	0%
26 – 50%	5	17.9%
51 – 75%	5	17.9%
76 – 99%	8	28.6%
100%	8	28.6%
Total	28	

Have You or Do You Plan to Close Your Practice	# of Responses	% of Responses
No	20	71.4%
Not sure at this time	5	17.9%
Yes, permanently	0	0%
Yes, temporarily	3	10.7%
Total	28	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	9	32.1%
Unsure	8	28.6%
Yes	11	39.3%
Total	28	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	5	17.9%
Unsure	11	39.3%
Yes	12	42.9%
Total	28	

Telemedicine

Use of Telemedicine Prior to COVID-19	# of Responses	% of Responses
0%	22	81.5%
1 – 10%	4	14.8%
11 – 25%	0	0%
26 – 50%	1	3.7%
51 – 75%	0	0%
76 – 99%	0	0%
100%	0	0%
Total	27	

Use of Telemedicine During COVID-19	# of Responses	% of Responses
0%	8	28.6%
1 – 10%	4	14.3%
11 – 25%	1	3.6%
26 – 50%	2	7.1%
51 – 75%	3	10.7%
76 – 99%	9	32.1%
100%	1	3.6%
Total	28	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Patient Reaction to Telemedicine Visits	# of Responses	% of Responses
Favorable	13	52%
Neutral	11	44%
Unfavorable	1	4%
Total	25	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
None	9	37.5%
Minimal	11	45.8%
Moderate	2	8.3%
Difficult	2	8.3%
Very Difficult	0	0%
Total	24	

Difficulty with Reimbursement for Telemedicine	# of Responses	% of Responses
None	6	30%
Minimal	3	15%
Moderate	7	35%
Difficult	3	15%
Very Difficult	1	5%
Total	20	

Patients Using Telephone for Telemedicine Visits	# of Responses	% of Responses
0%	3	13%
1 – 10%	2	8.7%
11 – 25%	4	17.4%
26 – 50%	5	21.7%
51 – 75%	4	17.4%
76 – 99%	4	17.4%
100%	1	4.3%
Total	23	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Patients Using Internet for Telemedicine Visits	# of Responses	% of Responses
0%	1	4.8%
1 – 10%	3	14.3%
11 – 25%	3	14.3%
26 – 50%	5	23.8%
51 – 75%	3	14.3%
76 – 99%	4	19%
100%	2	9.5%
Total	21	

PPE

Who Uses PPE during Operation Hours	# of Responses	% of Responses
Clinical Staff	7	25.9%
Clerical Staff	0	0%
Patients	0	0%
Clinical and Clerical Staff	1	3.7%
Clinical Staff and Patients	0	0%
Clinical Staff, Clerical Staff, and Patients	19	70.4%
Total	27	

PPE Available for Staff and Patients	# of Responses	% of Responses
Less than a week	3	12.5%
1-2 weeks	11	45.8%
3-4 weeks	3	12.5%
1 month	6	25%
2 months	1	4.2%
More than 2 months	0	0%
Total	24	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Impact on Staffing

COVID-19 Impact on Practice Clerical Staffing	# of Responses	% of Responses
0%	8	28.6%
1 – 10%	4	14.3%
11 – 25%	6	21.4%
26 – 50%	4	14.3%
51 – 75%	5	17.9%
76 – 100%	1	3.6%
Total	28	

COVID-19 Impact on Practice Nursing Staffing	# of Responses	% of Responses
0%	9	36%
1 – 10%	3	12%
11 – 25%	2	8%
26 – 50%	6	24%
51 – 75%	4	16%
76 – 100%	1	4%
Total	25	

COVID-19 Impact on Practice NP/PA Staffing	# of Responses	% of Responses
0%	12	52.2%
1 – 10%	3	13%
11 – 25%	3	13%
26 – 50%	2	8.7%
51 – 75%	1	4.3%
76 – 100%	2	8.7%
Total	23	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

COVID-19 Impact on Practice Physician Staffing	# of Responses	% of Responses
0%	16	59.3%
1 – 10%	5	18.5%
11 – 25%	4	14.8%
26 – 50%	2	7.4%
51 – 75%	0	0%
76 – 100%	0	0%
Total	27	

Long-Terms Concerns

Concern About the Negative Long-Term Effects on Your Practice	# of Responses	% of Responses
Not at all Concerned	1	3.6%
Somewhat Concerned	3	10.7%
Moderately Concerned	6	21.4%
Concerned	5	17.9%
Very Concerned	9	32.1%
Extremely Concerned	4	14.3%
Total	28	

Future Learning Interests

Interest Level in Learning More About Developing Protocols for COVID-19 and Other Infectious Diseases for the Outpatient Setting	# of Responses	% of Responses
Not at all	5	18.5%
Somewhat Interested	6	22.2%
Interested	10	37%
Very Interested	4	14.8%
Extremely Interested	2	7.4%
Total	27	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY

ADVOCATE. EDUCATE. NAVIGATE.

Interest Level in Learning More About Evaluating and Testing of Patients with COVID-19 in the Outpatient Setting	# of Responses	% of Responses
Not at all	9	33.3%
Somewhat Interested	3	11.1%
Interested	6	22.2%
Very Interested	4	14.8%
Extremely Interested	5	18.5%
Total	27	

Interest Level in Learning More About Infection Control and Proper Use of PPE	# of Responses	% of Responses
Not at all	3	11.1%
Somewhat Interested	3	11.1%
Interested	14	51.9%
Very Interested	3	11.1%
Extremely Interested	4	14.8%
Total	27	

Interest Level in Learning More About Telemedicine Equipment and How to Use It	# of Responses	% of Responses
Not at all	6	22.2%
Somewhat Interested	7	25.9%
Interested	10	37%
Very Interested	2	7.4%
Extremely Interested	2	7.4%
Total	27	

Interest Level in Learning More About Telemedicine Reimbursement	# of Responses	% of Responses
Not at all	5	18.5%
Somewhat Interested	3	11.1%
Interested	7	25.9%
Very Interested	5	18.5%
Extremely Interested	7	25.9%
Total	27	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY®

ADVOCATE. EDUCATE. NAVIGATE.

Interest Level in Learning More About State Regulations Regarding Telemedicine	# of Responses	% of Responses
Not at all	4	15.4%
Somewhat Interested	2	7.7%
Interested	8	30.8%
Very Interested	6	23.1%
Extremely Interested	6	23.1%
Total	26	

Interest Level in Learning More About Liability Concerns Regarding Telemedicine	# of Responses	% of Responses
Not at all	4	14.8%
Somewhat Interested	2	7.4%
Interested	8	29.6%
Very Interested	7	25.9%
Extremely Interested	6	22.2%
Total	27	

Interest Level in Learning More About Special Considerations for Individuals of Color	# of Responses	% of Responses
Not at all	7	26.9%
Somewhat Interested	3	11.5%
Interested	11	42.3%
Very Interested	3	11.5%
Extremely Interested	2	7.7%
Total	26	

Respondent Characteristics

Practice Type	# of Responses	% of Responses
Corporation	5	17.9%
Government	0	0%
Hospital	6	21.4%
Self/Independent Group	16	57.1%
Other	1	3.6%
Total	28	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY

ADVOCATE. EDUCATE. NAVIGATE.

Specialty	# of Responses	% of Responses
Anesthesiology	1	3.6%
Dermatology	1	3.6%
Family Medicine	8	28.6%
Gastroenterology	1	3.6%
Internal Medicine	2	7.1%
Neurology	2	7.1%
Obstetrics/Gynecology	1	3.6%
Primary Care	1	3.6%
Radiology	2	7.1%
Surgery	1	3.6%
Other	8	28.6%
Total	28	

Other Specialty	# of Responses
Chronic Pain Management	1
Emergency Medicine	3
Interventional Spine and Sports Medicine	1
Ophthalmology	1
Orthopedic Surgery	1
Urogynecology	1
Total	8

Practice Administrator Data

Practice Information

Number of Patients Seen Weekly	# of Responses	% of Responses
Less than 50	3	33.3%
51-100	0	0%
101-150	1	11.1%
151-200	0	0%
200-300	0	0%
300-400	1	11.1%
More than 400	4	44.4%
Total	9	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Number of Providers at Your Practice	# of Responses	% of Responses
1	2	22.2%
2-3	2	22.2%
4-5	1	11.1%
6-7	2	22.2%
8-9	1	11.1%
10-11	0	0%
More than 11	1	11.1%
Total	9	

Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	1	11.1%
Unsure	2	22.2%
Yes	6	66.7%
Total	9	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	1	11.1%
Unsure	2	22.2%
Yes	6	66.7%
Total	9	

PPE

Supply of Gloves Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	11.1%
1-2 weeks	0	0%
3-4 weeks	4	44.4%
1 month	1	11.1%
2 months	3	33.3%
More than 2 months	0	0%
Total	9	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Supply of Gowns Available for Staff and Patients	# of Responses	% of Responses
Less than a week	2	22.2%
1-2 weeks	2	22.2%
3-4 weeks	1	11.1%
1 month	2	22.2%
2 months	1	11.1%
More than 2 months	1	11.1%
Total	9	

Supply of Surgical Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	2	22.2%
1-2 weeks	2	22.2%
3-4 weeks	3	33.3%
1 month	0	0%
2 months	2	22.2%
More than 2 months	0	0%
Total	9	

Supply of N95 Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	4	80%
1-2 weeks	1	20%
3-4 weeks	0	0%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	5	

Supply of Hand Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	0	0%
1-2 weeks	2	22.2%
3-4 weeks	3	33.3%
1 month	3	33.3%
2 months	1	11.1%
More than 2 months	0	0%
Total	9	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Supply of Disinfectant/Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	0	0%
1-2 weeks	1	11.1%
3-4 weeks	4	44.4%
1 month	2	22.2%
2 months	2	22.2%
More than 2 months	0	0%
Total	9	

Telemedicine

Is Your Practice Conducting Telemedicine Visits	# of Responses	% of Responses
Yes	2	22.2%
No	7	77.8%
Total	9	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
Yes	1	14.3%
No	6	85.7%
Total	7	

Difficulty with Reimbursement for Telemedicine Visits	# of Responses	% of Responses
Yes	2	33.3%
No	4	66.7%
Total	6	

Difficulty Patients are Reporting with Accessing the Internet for Telemedicine	# of Responses	% of Responses
None	2	40%
Slight Difficulty	3	60%
Moderate Difficulty	0	0%
Difficulty	0	0%
Extreme Difficulty	0	0%
Total	5	