

COVID-19

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COVID-19 SURVEY DATA PHILADELPHIA COUNTY

Physician Data

Impact on Patient Volume/Procedures/Practice Operations

Decrease in Weekly Patient Visits	# of Responses	% of Responses
0%	9	8.5%
1 – 10%	6	5.7%
11 – 25%	9	8.5%
26 – 50%	24	22.6%
51 – 75%	24	22.6%
76 – 99%	28	26.4%
100%	6	5.7%
Total	106	

Decrease in Weekly Procedures Performed	# of Responses	% of Responses
0%	26	24.8%
1 – 10%	7	6.7%
11 – 25%	6	5.7%
26 – 50%	8	7.6%
51 – 75%	10	9.5%
76 – 99%	34	32.4%
100%	14	13.3%
Total	105	

Have You or Do You Plan to Close Your Practice	# of Responses	% of Responses
No	81	77.1%
Not sure at this time	13	12.4%
Yes, permanently	2	1.9%
Yes, temporarily	9	8.6%
Total	105	

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Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	45	42.5%
Unsure	30	28.3%
Yes	31	29.2%
Total	106	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	42	40.4%
Unsure	40	38.5%
Yes	22	21.2%
Total	104	

Telemedicine

Use of Telemedicine Prior to COVID-19	# of Responses	% of Responses
0%	84	80%
1 – 10%	18	17.1%
11 – 25%	2	1.9%
26 – 50%	0	0%
51 – 75%	0	0%
76 – 99%	1	1%
100%	0	0%
Total	105	

Use of Telemedicine During COVID-19	# of Responses	% of Responses
0%	14	13.3%
1 – 10%	6	5.7%
11 – 25%	6	5.7%
26 – 50%	13	12.4%
51 – 75%	12	11.4%
76 – 99%	30	28.6%
100%	24	22.9%
Total	105	

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Patient Reaction to Telemedicine Visits	# of Responses	% of Responses
Favorable	66	64.7%
Neutral	31	30.4%
Unfavorable	5	4.9%
Total	102	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
None	23	22.8%
Minimal	47	46.5%
Moderate	23	22.8%
Difficult	5	5%
Very Difficult	3	3%
Total	101	

Difficulty with Reimbursement for Telemedicine	# of Responses	% of Responses
None	13	14.6%
Minimal	18	20.2%
Moderate	33	37.1%
Difficult	19	21.3%
Very Difficult	6	6.7%
Total	89	

Patients Using Telephone for Telemedicine Visits	# of Responses	% of Responses
0%	9	9.9%
1 – 10%	10	11%
11 – 25%	16	17.6%
26 – 50%	18	19.8%
51 – 75%	14	15.4%
76 – 99%	11	12.1%
100%	13	14.3%
Total	91	

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Patients Using Internet for Telemedicine Visits	# of Responses	% of Responses
0%	20	21.3%
1 – 10%	12	12.8%
11 – 25%	11	11.8%
26 – 50%	17	18.1%
51 – 75%	12	12.8%
76 – 99%	20	21.3%
100%	2	2.1%
Total	94	

PPE

Who Uses PPE during Operation Hours	# of Responses	% of Responses
Clinical Staff	22	21.8%
Clerical Staff	1	1%
Patients	1	1%
Clinical and Clerical Staff	8	7.9%
Clinical Staff and Patients	4	4%
Clinical Staff, Clerical Staff, and Patients	65	64.4%
Total	101	

PPE Available for Staff and Patients	# of Responses	% of Responses
Less than a week	29	28.7%
1-2 weeks	31	30.7%
3-4 weeks	19	18.8%
1 month	15	14.9%
2 months	1	1%
More than 2 months	6	5.9%
Total	101	

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Impact on Staffing

COVID-19 Impact on Practice Clerical Staffing	# of Responses	% of Responses
0%	30	30%
1 – 10%	15	15%
11 – 25%	18	18%
26 – 50%	19	19%
51 – 75%	15	15%
76 – 100%	3	3%
Total	100	

COVID-19 Impact on Practice Nursing Staffing	# of Responses	% of Responses
0%	43	46.2%
1 – 10%	14	15.1%
11 – 25%	8	8.6%
26 – 50%	15	16.1%
51 – 75%	10	10.8%
76 – 100%	3	3.2%
Total	93	

COVID-19 Impact on Practice NP/PA Staffing	# of Responses	% of Responses
0%	59	62.8%
1 – 10%	6	6.4%
11 – 25%	6	6.4%
26 – 50%	11	11.7%
51 – 75%	10	10.6%
76 – 100%	2	2.1%
Total	94	

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COVID-19 Impact on Practice Physician Staffing	# of Responses	% of Responses
0%	68	66.7%
1 – 10%	9	8.8%
11 – 25%	4	3.9%
26 – 50%	8	7.8%
51 – 75%	8	7.8%
76 – 100%	5	4.9%
Total	102	

Long-Term Concerns

Concern About the Negative Long-Term Effects on Your Practice	# of Responses	% of Responses
Not at all Concerned	12	11.4%
Somewhat Concerned	15	14.3%
Moderately Concerned	13	12.4%
Concerned	16	15.2%
Very Concerned	24	22.9%
Extremely Concerned	25	23.8%
Total	105	

Future Learning Interests

Interest Level in Learning More About Developing Protocols for COVID-19 and Other Infectious Diseases for the Outpatient Setting	# of Responses	% of Responses
Not at all	15	14.4%
Somewhat Interested	24	23.1%
Interested	33	31.7%
Very Interested	15	14.4%
Extremely Interested	17	16.3%
Total	104	

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Interest Level in Learning More About Evaluating and Testing of Patients with COVID-19 in the Outpatient Setting	# of Responses	% of Responses
Not at all	22	21%
Somewhat Interested	17	16.2%
Interested	28	26.7%
Very Interested	22	21%
Extremely Interested	16	15.2%
Total	105	

Interest Level in Learning More About Infection Control and Proper Use of PPE	# of Responses	% of Responses
Not at all	18	17.1%
Somewhat Interested	20	19%
Interested	29	27.6%
Very Interested	23	21.9%
Extremely Interested	15	14.3%
Total	105	

Interest Level in Learning More About Telemedicine Equipment and How to Use It	# of Responses	% of Responses
Not at all	28	27.2%
Somewhat Interested	19	18.4%
Interested	25	24.3%
Very Interested	17	16.5%
Extremely Interested	14	13.6%
Total	103	

Interest Level in Learning More About Telemedicine Reimbursement	# of Responses	% of Responses
Not at all	16	15.7%
Somewhat Interested	14	13.7%
Interested	17	16.7%
Very Interested	29	28.4%
Extremely Interested	26	25.5%
Total	102	

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Interest Level in Learning More About State Regulations Regarding Telemedicine	# of Responses	% of Responses
Not at all	14	13.6%
Somewhat Interested	18	17.5%
Interested	22	21.4%
Very Interested	27	26.2%
Extremely Interested	22	21.4%
Total	103	

Interest Level in Learning More About Liability Concerns Regarding Telemedicine	# of Responses	% of Responses
Not at all	15	14.9%
Somewhat Interested	12	11.9%
Interested	26	25.7%
Very Interested	26	25.7%
Extremely Interested	22	21.8%
Total	101	

Interest Level in Learning More About Special Considerations for Individuals of Color	# of Responses	% of Responses
Not at all	27	25.7%
Somewhat Interested	18	17.1%
Interested	19	18.1%
Very Interested	19	18.1%
Extremely Interested	22	21%
Total	105	

Respondent Characteristics

Practice Type	# of Responses	% of Responses
Corporation	8	7.6%
Government	4	3.8%
Hospital	47	44.3%
Self/Independent Group	11	10.4%
Other	36	34%
Total	106	

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Specialty	# of Responses	% of Responses
Anesthesiology	2	2%
Cardiology	2	2%
Dermatology	4	3.9%
Endocrinology	1	1%
Family Medicine	9	8.7%
Gastroenterology	6	5.8%
Infectious Disease	1	1%
Internal Medicine	8	8.9%
Nephrology	3	2.9%
Neurology	3	2.9%
Obstetrics/Gynecology	6	4%
Oncology	5	5.8%
Pediatrics	9	8.7%
Primary Care	1	1%
Psychiatry	9	8.7%
Pulmonology	1	1%
Radiology	2	2%
Surgery	6	5.8%
Other	25	24.2%
Total	103	

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Other Specialty	# of Responses
Addiction Psychiatry	1
Allergy Immunology	1
Child & Adolescent Psychiatry	1
Emergency Medicine	3
Geriatric Medicine	1
Hospital Medicine	1
Medical Acupuncture	1
No Practice	1
Occupational Medicine	2
Ophthalmology	2
Orthopedic Surgery	2
Otolaryngology	2
Pediatric Infectious Disease	1
Pediatric Orthopedics	1
Pediatrics	1
Plastic Surgery	1
PM&R	1
Sleep Medicine & Psychiatry	1
Wound Care	1
Total	25

Practice Administrator Data

Practice Information

Number of Patients Seen Weekly	# of Responses	% of Responses
Less than 50	4	40%
51-100	3	30%
101-150	1	10%
151-200	1	10%
200-300	0	0%
300-400	1	10%
More than 400	0	0%
Total	10	

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Number of Providers at Your Practice	# of Responses	% of Responses
1	0	0%
2-3	7	70%
4-5	2	20%
6-7	1	10%
8-9	0	0%
10-11	0	0%
More than 11	0	0%
Total	10	

Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	1	10%
Unsure	0	0%
Yes	9	90%
Total	10	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	2	20%
Unsure	2	20%
Yes	6	60%
Total	10	

PPE

Supply of Gloves Available for Staff and Patients	# of Responses	% of Responses
Less than a week	0	0%
1-2 weeks	2	20%
3-4 weeks	5	50%
1 month	2	20%
2 months	1	10%
More than 2 months	0	0%
Total	10	

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Supply of Gowns Available for Staff and Patients	# of Responses	% of Responses
Less than a week	3	37.5%
1-2 weeks	3	37.5%
3-4 weeks	2	25%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	8	

Supply of Surgical Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	2	20%
1-2 weeks	4	40%
3-4 weeks	4	40%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	10	

Supply of N95 Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	7	87.5%
1-2 weeks	1	12.5%
3-4 weeks	0	0%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	8	

Supply of Hand Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	0	0%
1-2 weeks	5	50%
3-4 weeks	4	40%
1 month	1	10%
2 months	0	0%
More than 2 months	0	0%
Total	10	

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Supply of Disinfectant/Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	10%
1-2 weeks	4	40%
3-4 weeks	3	30%
1 month	1	10%
2 months	0	0%
More than 2 months	1	10%
Total	10	

Telemedicine

Is Your Practice Conducting Telemedicine Visits	# of Responses	% of Responses
Yes	10	100%
No	0	0%
Total	10	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
Yes	2	20%
No	8	80%
Total	10	

Difficulty with Reimbursement for Telemedicine Visits	# of Responses	% of Responses
Yes	3	33.3%
No	6	66.7%
Total	9	

Difficulty Patients are Reporting with Accessing the Internet for Telemedicine	# of Responses	% of Responses
None	1	11.1%
Slight Difficulty	3	33.3%
Moderate Difficulty	2	22.2%
Difficulty	3	33.3%
Extreme Difficulty	0	0%
Total	9	