

COVID-19

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COVID-19 SURVEY DATA MONTGOMERY COUNTY

Physician Data

Impact on Patient Volume/Procedures/Practice Operations

Decrease in Weekly Patient Visits	# of Responses	% of Responses
0%	2	1.9%
1 – 10%	4	3.9%
11 – 25%	5	4.9%
26 – 50%	18	17.5%
51 – 75%	22	21.4%
76 – 99%	44	42.7%
100%	8	7.8%
Total	103	

Decrease in Weekly Procedures Performed	# of Responses	% of Responses
0%	15	14.9%
1 – 10%	6	5.9%
11 – 25%	6	5.9%
26 – 50%	2	2%
51 – 75%	12	11.9%
76 – 99%	37	36.6%
100%	23	22.8%
Total	101	

Have You or Do You Plan to Close Your Practice	# of Responses	% of Responses
No	61	59.2%
Not sure at this time	26	25.2%
Yes, permanently	2	1.9%
Yes, temporarily	14	13.6%
Total	103	

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Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	33	32.4%
Unsure	20	19.6%
Yes	49	48%
Total	102	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	39	37.9%
Unsure	26	25.2%
Yes	38	36.9%
Total	103	

Telemedicine

Use of Telemedicine Prior to COVID-19	# of Responses	% of Responses
0%	83	83%
1 – 10%	15	15%
11 – 25%	1	1%
26 – 50%	0	0%
51 – 75%	0	0%
76 – 99%	1	1%
100%	0	0%
Total	100	

Use of Telemedicine During COVID-19	# of Responses	% of Responses
0%	17	16.8%
1 – 10%	9	8.9%
11 – 25%	7	6.9%
26 – 50%	9	8.9%
51 – 75%	7	6.9%
76 – 99%	37	36.6%
100%	15	14.9%
Total	101	

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Patient Reaction to Telemedicine Visits	# of Responses	% of Responses
Favorable	54	55.1%
Neutral	38	38.8%
Unfavorable	6	6.1%
Total	98	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
None	30	30.9%
Minimal	37	38.1%
Moderate	25	25.8%
Difficult	4	4.1%
Very Difficult	1	1%
Total	97	

Difficulty with Reimbursement for Telemedicine	# of Responses	% of Responses
None	18	20.7%
Minimal	16	18.4%
Moderate	26	29.9%
Difficult	16	18.4%
Very Difficult	11	12.6%
Total	87	

Patients Using Telephone for Telemedicine Visits	# of Responses	% of Responses
0%	10	11.1%
1 – 10%	22	24.4%
11 – 25%	14	15.6%
26 – 50%	18	20%
51 – 75%	5	5.6%
76 – 99%	14	15.6%
100%	7	7.8%
Total	90	

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Patients Using Internet for Telemedicine Visits	# of Responses	% of Responses
0%	14	15.2%
1 – 10%	15	16.3%
11 – 25%	4	4.3%
26 – 50%	13	14.1%
51 – 75%	17	18.5%
76 – 99%	28	30.4%
100%	1	1.1%
Total	92	

PPE

Who Uses PPE during Operation Hours	# of Responses	% of Responses
Clinical Staff	18	18.8%
Clerical Staff	0	0%
Patients	3	3.1%
Clinical and Clerical Staff	7	7.3%
Clinical Staff and Patients	4	4.2%
Clinical Staff, Clerical Staff, and Patients	64	66.7%
Total	96	

PPE Available for Staff and Patients	# of Responses	% of Responses
Less than a week	27	28.1%
1-2 weeks	34	35.4%
3-4 weeks	11	11.5%
1 month	17	17.7%
2 months	4	4.2%
More than 2 months	3	3.1%
Total	96	

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Impact on Staffing

COVID-19 Impact on Practice Clerical Staffing	# of Responses	% of Responses
0%	22	22.7%
1 – 10%	9	9.3%
11 – 25%	11	11.3%
26 – 50%	28	28.9%
51 – 75%	18	18.6%
76 – 100%	9	9.3%
Total	97	

COVID-19 Impact on Practice Nursing Staffing	# of Responses	% of Responses
0%	26	29.2%
1 – 10%	5	5.6%
11 – 25%	8	9%
26 – 50%	25	28.1%
51 – 75%	16	18%
76 – 100%	9	10.1%
Total	89	

COVID-19 Impact on Practice NP/PA Staffing	# of Responses	% of Responses
0%	39	47.6%
1 – 10%	5	6.1%
11 – 25%	9	11%
26 – 50%	11	13.4%
51 – 75%	5	6.1%
76 – 100%	13	15.9%
Total	82	

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COVID-19 Impact on Practice Physician Staffing	# of Responses	% of Responses
0%	55	56.1%
1 – 10%	8	8.2%
11 – 25%	8	8.2%
26 – 50%	17	17.3%
51 – 75%	7	7.1%
76 – 100%	3	3.1%
Total	98	

Long-Terms Concerns

Concern About the Negative Long-Term Effects on Your Practice	# of Responses	% of Responses
Not at all Concerned	4	4%
Somewhat Concerned	10	9.8%
Moderately Concerned	11	10.8%
Concerned	14	13.7%
Very Concerned	27	26.5%
Extremely Concerned	36	35.3%
Total	102	

Future Learning Interests

Interest Level in Learning More About Developing Protocols for COVID-19 and Other Infectious Diseases for the Outpatient Setting	# of Responses	% of Responses
Not at all	13	13.3%
Somewhat Interested	14	14.3%
Interested	27	27.6%
Very Interested	22	22.4%
Extremely Interested	22	22.4%
Total	98	

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Interest Level in Learning More About Evaluating and Testing of Patients with COVID-19 in the Outpatient Setting	# of Responses	% of Responses
Not at all	23	23.5%
Somewhat Interested	14	14.3%
Interested	15	15.3%
Very Interested	21	21.4%
Extremely Interested	25	25.5%
Total	98	

Interest Level in Learning More About Infection Control and Proper Use of PPE	# of Responses	% of Responses
Not at all	10	10%
Somewhat Interested	24	24%
Interested	20	20%
Very Interested	23	23%
Extremely Interested	23	23%
Total	100	

Interest Level in Learning More About Telemedicine Equipment and How to Use It	# of Responses	% of Responses
Not at all	21	21.4%
Somewhat Interested	23	23.5%
Interested	23	23.5%
Very Interested	16	16.3%
Extremely Interested	15	15.3%
Total	98	

Interest Level in Learning More About Telemedicine Reimbursement	# of Responses	% of Responses
Not at all	15	15.2%
Somewhat Interested	9	9%
Interested	20	20.2%
Very Interested	18	18.2%
Extremely Interested	37	37.4%
Total	99	

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Interest Level in Learning More About State Regulations Regarding Telemedicine	# of Responses	% of Responses
Not at all	10	10.1%
Somewhat Interested	15	15.2%
Interested	24	24.2%
Very Interested	25	25.3%
Extremely Interested	25	25.3%
Total	99	

Interest Level in Learning More About Liability Concerns Regarding Telemedicine	# of Responses	% of Responses
Not at all	11	11.1%
Somewhat Interested	12	12.1%
Interested	21	21.2%
Very Interested	25	25.3%
Extremely Interested	30	30.3%
Total	99	

Interest Level in Learning More About Special Considerations for Individuals of Color	# of Responses	% of Responses
Not at all	20	20.8%
Somewhat Interested	23	24%
Interested	31	32.3%
Very Interested	14	14.6%
Extremely Interested	8	8.3%
Total	96	

Respondent Characteristics

Practice Type	# of Responses	% of Responses
Corporation	5	4.9%
Government	1	1%
Hospital	22	21.4%
Self/Independent Group	71	68.9%
Other	4	3.9%
Total	103	

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Specialty	# of Responses	% of Responses
Anesthesiology	3	3%
Cardiology	2	2%
Dermatology	7	6.9%
Family Medicine	10	9.9%
Gastroenterology	3	3%
Infectious Disease	1	1%
Internal Medicine	9	8.9%
Neurology	3	3%
Obstetrics/Gynecology	4	4%
Oncology	2	2%
Pediatrics	6	5.9%
Primary Care	4	4%
Psychiatry	7	6.9%
Pulmonology	1	1%
Radiology	3	3%
Surgery	8	7.9%
Other	28	27.7%
Total	101	

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Other Specialty	# of Responses
Addiction Medicine	1
Allergy Immunology	1
Critical Care	1
Developmental Behavioral Pediatrics	1
Emergency Medicine	3
Neurology	1
NMM	1
Oculoplastic Surgery	1
Ophthalmology	3
Orthopedic Surgery	1
Otolaryngology	2
Pathology	2
Plastic Surgery	3
PM&R	2
Reproductive Endocrinology/Infertility	1
Rheumatology	2
Urgent Care	1
Urology	1
Total	28

Practice Administrator Data

Practice Information

Number of Patients Seen Weekly	# of Responses	% of Responses
Less than 50	6	37.5%
51-100	2	12.5%
101-150	3	18.8%
151-200	2	12.5%
200-300	2	12.5%
300-400	1	6.2%
More than 400	0	0%
Total	16	

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Number of Providers at Your Practice	# of Responses	% of Responses
1	3	18.8%
2-3	2	12.5%
4-5	6	37.5%
6-7	1	6.2%
8-9	1	6.2%
10-11	2	12.5%
More than 11	1	6.2%
Total	16	

Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	1	6.2%
Unsure	1	6.2%
Yes	14	87.5%
Total	16	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	4	25%
Unsure	1	6.2%
Yes	11	68.8%
Total	16	

PPE

Supply of Gloves Available for Staff and Patients	# of Responses	% of Responses
Less than a week	2	12.5%
1-2 weeks	3	18.8%
3-4 weeks	5	31.2%
1 month	5	31.2%
2 months	1	6.2%
More than 2 months	0	0%
Total	16	

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Supply of Gowns Available for Staff and Patients	# of Responses	% of Responses
Less than a week	6	42.9%
1-2 weeks	1	7.1%
3-4 weeks	4	28.6%
1 month	2	14.3%
2 months	0	0%
More than 2 months	1	7.1%
Total	14	

Supply of Surgical Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	6	42.9%
1-2 weeks	4	28.6%
3-4 weeks	4	28.6%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	14	

Supply of N95 Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	8	61.5%
1-2 weeks	2	15.4%
3-4 weeks	2	15.4%
1 month	1	7.7%
2 months	0	0%
More than 2 months	0	0%
Total	13	

Supply of Hand Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	5	31.3%
1-2 weeks	3	18.8%
3-4 weeks	7	43.8%
1 month	0	0%
2 months	1	6.2%
More than 2 months	0	0%
Total	16	

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Supply of Disinfectant/Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	5	31.3%
1-2 weeks	4	25%
3-4 weeks	7	43.8%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	16	

Telemedicine

Is Your Practice Conducting Telemedicine Visits	# of Responses	% of Responses
Yes	14	87.5%
No	2	12.5%
Total	16	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
Yes	2	14.3%
No	12	85.7%
Total	14	

Difficulty with Reimbursement for Telemedicine Visits	# of Responses	% of Responses
Yes	5	45.5%
No	6	54.5%
Total	11	

Difficulty Patients are Reporting with Accessing the Internet for Telemedicine	# of Responses	% of Responses
None	2	14.3%
Slight Difficulty	10	71.4%
Moderate Difficulty	0	0%
Difficulty	2	14.3%
Extreme Difficulty	0	0%
Total	14	