

COVID-19

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COVID-19 SURVEY DATA LUZERNE COUNTY

Physician Data

Impact on Patient Volume/Procedures/Practice Operations

Decrease in Weekly Patient Visits	# of Responses	% of Responses
0%	1	4.5%
1 – 10%	0	0%
11 – 25%	1	4.5%
26 – 50%	3	13.6%
51 – 75%	11	50%
76 – 99%	6	27.3%
100%	0	0%
Total	22	

Decrease in Weekly Procedures Performed	# of Responses	% of Responses
0%	3	13.6%
1 – 10%	3	13.6%
11 – 25%	0	0%
26 – 50%	0	0%
51 – 75%	6	27.3%
76 – 99%	7	31.8%
100%	3	13.6%
Total	22	

Have You or Do You Plan to Close Your Practice	# of Responses	% of Responses
No	16	72.7%
Not sure at this time	4	18.2%
Yes, permanently	0	0%
Yes, temporarily	2	9.1%
Total	22	

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Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	10	45.5%
Unsure	6	27.3%
Yes	6	27.3%
Total	22	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	8	36.4%
Unsure	7	31.8%
Yes	7	31.8%
Total	22	

Telemedicine

Use of Telemedicine Prior to COVID-19	# of Responses	% of Responses
0%	17	77.3%
1 – 10%	5	22.7%
11 – 25%	0	0%
26 – 50%	0	0%
51 – 75%	0	0%
76 – 99%	0	0%
100%	0	0%
Total	22	

Use of Telemedicine During COVID-19	# of Responses	% of Responses
0%	3	13.6%
1 – 10%	3	13.6%
11 – 25%	1	4.5%
26 – 50%	2	9.1%
51 – 75%	4	18.2%
76 – 99%	6	27.3%
100%	3	13.6%
Total	22	

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Patient Reaction to Telemedicine Visits	# of Responses	% of Responses
Favorable	11	50%
Neutral	10	45.5%
Unfavorable	1	4.5%
Total	22	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
None	6	28.6%
Minimal	7	33.3%
Moderate	6	28.6%
Difficult	1	4.8%
Very Difficult	1	4.8%
Total	21	

Difficulty with Reimbursement for Telemedicine	# of Responses	% of Responses
None	2	10%
Minimal	3	15%
Moderate	8	40%
Difficult	6	30%
Very Difficult	1	5%
Total	20	

Patients Using Telephone for Telemedicine Visits	# of Responses	% of Responses
0%	2	10.5%
1 – 10%	2	10.5%
11 – 25%	0	0%
26 – 50%	2	10.5%
51 – 75%	6	31.6%
76 – 99%	5	26.3%
100%	2	10.5%
Total	19	

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Patients Using Internet for Telemedicine Visits	# of Responses	% of Responses
0%	4	19%
1 – 10%	2	9.5%
11 – 25%	6	28.6%
26 – 50%	3	14.3%
51 – 75%	1	4.8%
76 – 99%	2	9.5%
100%	3	14.3%
Total	21	

PPE

Who Uses PPE during Operation Hours	# of Responses	% of Responses
Clinical Staff	4	18.2%
Clerical Staff	0	0%
Patients	0	0%
Clinical and Clerical Staff	2	9.1%
Clinical Staff and Patients	1	4.5%
Clinical Staff, Clerical Staff, and Patients	15	68.2%
Total	22	

PPE Available for Staff and Patients	# of Responses	% of Responses
Less than a week	8	36.4%
1-2 weeks	3	13.6%
3-4 weeks	5	22.7%
1 month	3	13.6%
2 months	0	0%
More than 2 months	3	13.6%
Total	22	

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Impact on Staffing

COVID-19 Impact on Practice Clerical Staffing	# of Responses	% of Responses
0%	5	22.7%
1 – 10%	5	22.7%
11 – 25%	2	9.1%
26 – 50%	6	27.3%
51 – 75%	3	13.6%
76 – 100%	1	4.5%
Total	22	

COVID-19 Impact on Practice Nursing Staffing	# of Responses	% of Responses
0%	5	22.7%
1 – 10%	4	18.2%
11 – 25%	3	13.6%
26 – 50%	5	22.7%
51 – 75%	4	18.2%
76 – 100%	1	4.5%
Total	22	

COVID-19 Impact on Practice NP/PA Staffing	# of Responses	% of Responses
0%	9	47.4%
1 – 10%	4	21.1%
11 – 25%	0	0%
26 – 50%	4	21.1%
51 – 75%	1	5.3%
76 – 100%	1	5.3%
Total	19	

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COVID-19 Impact on Practice Physician Staffing	# of Responses	% of Responses
0%	13	59.1%
1 – 10%	1	4.5%
11 – 25%	0	0%
26 – 50%	2	9.1%
51 – 75%	5	22.7%
76 – 100%	1	4.5%
Total	22	

Long-Terms Concerns

Concern About the Negative Long-Term Effects on Your Practice	# of Responses	% of Responses
Not at all Concerned	0	0%
Somewhat Concerned	4	18.2%
Moderately Concerned	4	18.2%
Concerned	4	18.2%
Very Concerned	6	27.3%
Extremely Concerned	4	18.2%
Total	22	

Future Learning Interests

Interest Level in Learning More About Developing Protocols for COVID-19 and Other Infectious Diseases for the Outpatient Setting	# of Responses	% of Responses
Not at all	3	13.6%
Somewhat Interested	8	36.4%
Interested	5	22.7%
Very Interested	4	18.2%
Extremely Interested	2	9.1%
Total	22	

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Interest Level in Learning More About Evaluating and Testing of Patients with COVID-19 in the Outpatient Setting	# of Responses	% of Responses
Not at all	5	22.7%
Somewhat Interested	5	22.7%
Interested	7	31.8%
Very Interested	3	13.6%
Extremely Interested	2	9.1%
Total	22	

Interest Level in Learning More About Infection Control and Proper Use of PPE	# of Responses	% of Responses
Not at all	4	18.2%
Somewhat Interested	7	31.8%
Interested	4	18.2%
Very Interested	5	22.7%
Extremely Interested	2	9.1%
Total	22	

Interest Level in Learning More About Telemedicine Equipment and How to Use It	# of Responses	% of Responses
Not at all	4	18.2%
Somewhat Interested	4	18.2%
Interested	5	22.7%
Very Interested	7	31.8%
Extremely Interested	2	9.1%
Total	22	

Interest Level in Learning More About Telemedicine Reimbursement	# of Responses	% of Responses
Not at all	2	9.1%
Somewhat Interested	2	9.1%
Interested	5	22.7%
Very Interested	4	18.2%
Extremely Interested	9	40.9%
Total	22	

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Interest Level in Learning More About State Regulations Regarding Telemedicine	# of Responses	% of Responses
Not at all	2	9.1%
Somewhat Interested	3	13.6%
Interested	2	9.1%
Very Interested	7	31.8%
Extremely Interested	8	36.4%
Total	22	

Interest Level in Learning More About Liability Concerns Regarding Telemedicine	# of Responses	% of Responses
Not at all	2	9.1%
Somewhat Interested	3	13.6%
Interested	3	13.6%
Very Interested	3	13.6%
Extremely Interested	11	50%
Total	22	

Interest Level in Learning More About Special Considerations for Individuals of Color	# of Responses	% of Responses
Not at all	7	31.8%
Somewhat Interested	6	27.3%
Interested	6	27.3%
Very Interested	0	0%
Extremely Interested	3	13.6%
Total	22	

Respondent Characteristics

Practice Type	# of Responses	% of Responses
Corporation	4	18.2%
Government	2	9.1%
Hospital	7	31.8%
Self/Independent Group	8	36.4%
Other	1	4.5%
Total	22	

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Specialty	# of Responses	% of Responses
Anesthesiology	2	9.1%
Cardiology	1	4.5%
Dermatology	2	9.1%
Family Medicine	4	18.2%
Internal Medicine	5	22.7%
Nephrology	1	4.5%
Neurology	2	9.1%
Obstetrics/Gynecology	2	9.1%
Surgery	2	9.1%
Other	1	4.5%
Total	22	

Other Specialty	# of Responses
Pain Management	1
Total	1

Practice Administrator Data

Practice Information

Number of Patients Seen Weekly	# of Responses	% of Responses
Less than 50	1	33.3%
51-100	0	0%
101-150	0	0%
151-200	0	0%
200-300	1	33.3%
300-400	1	33.3%
More than 400	0	0%
Total	3	

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Number of Providers at Your Practice	# of Responses	% of Responses
1	0	0%
2-3	2	66.7%
4-5	0	0%
6-7	0	0%
8-9	0	0%
10-11	0	0%
More than 11	1	33.3%
Total	3	

Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	0	0%
Unsure	1	33.3%
Yes	2	66.7%
Total	3	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	0	0%
Unsure	1	33.3%
Yes	2	66.7%
Total	3	

PPE

Supply of Gloves Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	50%
1-2 weeks	0	0%
3-4 weeks	0	0%
1 month	1	50%
2 months	0	0%
More than 2 months	0	0%
Total	2	

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Supply of Gowns Available for Staff and Patients	# of Responses	% of Responses
Less than a week	2	100%
1-2 weeks	0	0%
3-4 weeks	0	0%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	2	

Supply of Surgical Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	20%
1-2 weeks	1	20%
3-4 weeks	0	0%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	2	

Supply of N95 Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	100%
1-2 weeks	0	0%
3-4 weeks	0	0%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	1	

Supply of Hand Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	50%
1-2 weeks	1	20%
3-4 weeks	0	0%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	2	

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Supply of Disinfectant/Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	0	0%
1-2 weeks	1	50%
3-4 weeks	1	50%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	2	

Telemedicine

Is Your Practice Conducting Telemedicine Visits	# of Responses	% of Responses
Yes	2	100%
No	0	0%
Total	2	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
Yes	0	0%
No	2	100%
Total	0	

Difficulty with Reimbursement for Telemedicine Visits	# of Responses	% of Responses
Yes	1	100%
No	0	0%
Total	1	

Difficulty Patients are Reporting with Accessing the Internet for Telemedicine	# of Responses	% of Responses
None	1	50%
Slight Difficulty	1	50%
Moderate Difficulty	0	0%
Difficulty	0	0%
Extreme Difficulty	0	0%
Total	2	