

# COVID-19

**Member Support & Action!**



Pennsylvania  
**MEDICAL SOCIETY**

ADVOCATE. EDUCATE. NAVIGATE.

## COVID-19 SURVEY DATA LANCASTER COUNTY

### Physician Data

#### Impact on Patient Volume/Procedures/Practice Operations

Decrease in Weekly Patient Visits	# of Responses	% of Responses
0%	0	0%
1 – 10%	1	3.2%
11 – 25%	2	6.5%
26 – 50%	5	16.1%
51 – 75%	8	25.8%
76 – 99%	14	45.2%
100%	1	3.2%
<b>Total</b>	<b>31</b>	

Decrease in Weekly Procedures Performed	# of Responses	% of Responses
0%	2	6.7%
1 – 10%	1	3.3%
11 – 25%	2	6.7%
26 – 50%	1	3.3%
51 – 75%	4	13.3%
76 – 99%	1	36.7%
100%	9	30%
<b>Total</b>	<b>30</b>	

Have You or Do You Plan to Close Your Practice	# of Responses	% of Responses
No	20	64.5%
Not sure at this time	5	16.1%
Yes, permanently	1	3.2%
Yes, temporarily	5	16.1%
<b>Total</b>	<b>31</b>	

# COVID-19

## Member Support & Action!



Pennsylvania  
MEDICAL SOCIETY<sup>®</sup>

ADVOCATE. EDUCATE. NAVIGATE.

### Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	10	32.3%
Unsure	6	19.4%
Yes	15	48.4%
<b>Total</b>	<b>31</b>	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	14	45.2%
Unsure	9	29%
Yes	8	25.8%
<b>Total</b>	<b>31</b>	

### Telemedicine

Use of Telemedicine Prior to COVID-19	# of Responses	% of Responses
0%	26	83.9%
1 – 10%	3	9.7%
11 – 25%	2	6.5%
26 – 50%	0	0%
51 – 75%	0	0%
76 – 99%	0	0%
100%	0	0%
<b>Total</b>	<b>31</b>	

Use of Telemedicine During COVID-19	# of Responses	% of Responses
0%	5	16.7%
1 – 10%	4	13.3%
11 – 25%	1	3.3%
26 – 50%	2	6.7%
51 – 75%	7	23.3%
76 – 99%	7	23.3%
100%	4	13.3%
<b>Total</b>	<b>30</b>	

# COVID-19

## Member Support & Action!



Pennsylvania  
MEDICAL SOCIETY<sup>®</sup>

ADVOCATE. EDUCATE. NAVIGATE.

Patient Reaction to Telemedicine Visits	# of Responses	% of Responses
Favorable	20	66.7%
Neutral	8	26.7%
Unfavorable	2	6.5%
<b>Total</b>	<b>30</b>	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
None	11	36.7%
Minimal	9	30%
Moderate	7	23.3%
Difficult	3	10%
Very Difficult	0	0%
<b>Total</b>	<b>30</b>	

Difficulty with Reimbursement for Telemedicine	# of Responses	% of Responses
None	3	10.3%
Minimal	10	34.5%
Moderate	5	17.2%
Difficult	7	24.1%
Very Difficult	4	13.8%
<b>Total</b>	<b>29</b>	

Patients Using Telephone for Telemedicine Visits	# of Responses	% of Responses
0%	4	13.3%
1 – 10%	8	26.7%
11 – 25%	0	0%
26 – 50%	1	3.3%
51 – 75%	8	26.7%
76 – 99%	6	20%
100%	3	10%
<b>Total</b>	<b>30</b>	

# COVID-19

## Member Support & Action!



Pennsylvania  
MEDICAL SOCIETY<sup>®</sup>

ADVOCATE. EDUCATE. NAVIGATE.

Patients Using Internet for Telemedicine Visits	# of Responses	% of Responses
0%	8	27.6%
1 – 10%	6	20.7%
11 – 25%	2	6.9%
26 – 50%	6	20.7%
51 – 75%	0	0%
76 – 99%	6	20.7%
100%	1	3.5%
<b>Total</b>	<b>29</b>	

### PPE

Who Uses PPE during Operation Hours	# of Responses	% of Responses
Clinical Staff	5	16.1%
Clerical Staff	1	3.2%
Patients	0	0%
Clinical and Clerical Staff	6	19.4%
Clinical Staff and Patients	2	6.5%
Clinical Staff, Clerical Staff, and Patients	17	54.8%
<b>Total</b>	<b>31</b>	

PPE Available for Staff and Patients	# of Responses	% of Responses
Less than a week	4	13.3%
1-2 weeks	11	36.7%
3-4 weeks	7	23.3%
1 month	7	23.3%
2 months	1	3.3%
More than 2 months	0	0%
<b>Total</b>	<b>30</b>	

# COVID-19

## Member Support & Action!



Pennsylvania  
MEDICAL SOCIETY<sup>®</sup>

ADVOCATE. EDUCATE. NAVIGATE.

### Impact on Staffing

COVID-19 Impact on Practice Clerical Staffing	# of Responses	% of Responses
0%	7	22.6%
1 – 10%	4	12.9%
11 – 25%	4	12.9%
26 – 50%	8	25.8%
51 – 75%	6	19.4%
76 – 100%	2	6.5%
<b>Total</b>	<b>31</b>	

COVID-19 Impact on Practice Nursing Staffing	# of Responses	% of Responses
0%	8	27.6%
1 – 10%	3	10.3%
11 – 25%	4	13.8%
26 – 50%	7	24.1%
51 – 75%	7	24.1%
76 – 100%	0	0%
<b>Total</b>	<b>29</b>	

COVID-19 Impact on Practice NP/PA Staffing	# of Responses	% of Responses
0%	13	44.8%
1 – 10%	2	6.9%
11 – 25%	5	17.2%
26 – 50%	3	10.3%
51 – 75%	4	13.8%
76 – 100%	2	6.9%
<b>Total</b>	<b>29</b>	

# COVID-19

## Member Support & Action!



Pennsylvania  
MEDICAL SOCIETY<sup>®</sup>

ADVOCATE. EDUCATE. NAVIGATE.

COVID-19 Impact on Practice Physician Staffing	# of Responses	% of Responses
0%	15	50%
1 – 10%	2	6.7%
11 – 25%	3	10%
26 – 50%	6	20%
51 – 75%	3	10%
76 – 100%	1	3.3%
<b>Total</b>	<b>30</b>	

### Long-Terms Concerns

Concern About the Negative Long-Term Effects on Your Practice	# of Responses	% of Responses
Not at all Concerned	0	0%
Somewhat Concerned	6	19.4%
Moderately Concerned	2	6.5%
Concerned	5	16.1%
Very Concerned	8	25.8%
Extremely Concerned	10	32.3%
<b>Total</b>	<b>31</b>	

### Future Learning Interests

Interest Level in Learning More About Developing Protocols for COVID-19 and Other Infectious Diseases for the Outpatient Setting	# of Responses	% of Responses
Not at all	4	13.3%
Somewhat Interested	6	20%
Interested	7	23.3%
Very Interested	6	20%
Extremely Interested	7	23.3%
<b>Total</b>	<b>30</b>	

# COVID-19

## Member Support & Action!



Pennsylvania  
MEDICAL SOCIETY<sup>®</sup>

ADVOCATE. EDUCATE. NAVIGATE.

Interest Level in Learning More About Evaluating and Testing of Patients with COVID-19 in the Outpatient Setting	# of Responses	% of Responses
Not at all	6	20%
Somewhat Interested	5	16.7%
Interested	8	26.7%
Very Interested	7	23.3%
Extremely Interested	4	13.3%
<b>Total</b>	<b>30</b>	

Interest Level in Learning More About Infection Control and Proper Use of PPE	# of Responses	% of Responses
Not at all	6	20%
Somewhat Interested	5	16.7%
Interested	5	16.7%
Very Interested	9	30%
Extremely Interested	5	16.7%
<b>Total</b>	<b>30</b>	

Interest Level in Learning More About Telemedicine Equipment and How to Use It	# of Responses	% of Responses
Not at all	7	22.6%
Somewhat Interested	6	19.4%
Interested	8	25.8%
Very Interested	9	29%
Extremely Interested	1	3.2%
<b>Total</b>	<b>31</b>	

Interest Level in Learning More About Telemedicine Reimbursement	# of Responses	% of Responses
Not at all	4	12.9%
Somewhat Interested	8	25.8%
Interested	4	12.9%
Very Interested	7	22.6%
Extremely Interested	8	25.8%
<b>Total</b>	<b>31</b>	

# COVID-19

## Member Support & Action!



Pennsylvania  
MEDICAL SOCIETY<sup>®</sup>

ADVOCATE. EDUCATE. NAVIGATE.

Interest Level in Learning More About State Regulations Regarding Telemedicine	# of Responses	% of Responses
Not at all	5	16.1%
Somewhat Interested	5	16.1%
Interested	5	16.1%
Very Interested	8	25.8%
Extremely Interested	8	25.8%
<b>Total</b>	<b>31</b>	

Interest Level in Learning More About Liability Concerns Regarding Telemedicine	# of Responses	% of Responses
Not at all	3	9.7%
Somewhat Interested	4	12.9%
Interested	7	22.6%
Very Interested	9	29%
Extremely Interested	8	25.8%
<b>Total</b>	<b>31</b>	

Interest Level in Learning More About Special Considerations for Individuals of Color	# of Responses	% of Responses
Not at all	6	20.7%
Somewhat Interested	5	17.2%
Interested	8	27.6%
Very Interested	6	20.7%
Extremely Interested	4	13.8%
<b>Total</b>	<b>29</b>	

### Respondent Characteristics

Practice Type	# of Responses	% of Responses
Corporation	0	0%
Government	0	0%
Hospital	14	45.2%
Self/Independent Group	16	51.6%
Other	1	3.3%
<b>Total</b>	<b>31</b>	



# COVID-19

## Member Support & Action!



Pennsylvania  
MEDICAL SOCIETY<sup>®</sup>

ADVOCATE. EDUCATE. NAVIGATE.

Specialty	# of Responses	% of Responses
Anesthesiology	2	6.5%
Dermatology	1	3.2%
Family Medicine	11	35.5%
Internal Medicine	2	6.5%
Obstetrics/Gynecology	3	9.7%
Pediatrics	1	3.2%
Psychiatry	1	3.2%
Surgery	3	9.7%
Other	7	22.6%
<b>Total</b>	<b>31</b>	

Other Specialty	# of Responses
Geriatric Medicine	1
Gynecology/Addiction Aesthetics	1
Ophthalmology	1
Optometry	1
Pain Medicine	1
PM&R	1
Physiatry	1
<b>Total</b>	<b>7</b>

## Practice Administrator Data

### Practice Information

Number of Patients Seen Weekly	# of Responses	% of Responses
Less than 50	0	0%
51-100	1	25%
101-150	0	0%
151-200	1	25%
200-300	0	0%
300-400	0	0%
More than 400	2	50%
<b>Total</b>	<b>4</b>	

# COVID-19

## Member Support & Action!



Pennsylvania  
MEDICAL SOCIETY<sup>®</sup>

ADVOCATE. EDUCATE. NAVIGATE.

Number of Providers at Your Practice	# of Responses	% of Responses
1	1	25%
2-3	1	25%
4-5	0	0%
6-7	0	0%
8-9	0	0%
10-11	0	0%
More than 11	2	50%
<b>Total</b>	<b>4</b>	

### Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	1	25%
Unsure	0	0%
Yes	3	75%
<b>Total</b>	<b>4</b>	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	0	0%
Unsure	0	0%
Yes	4	100%
<b>Total</b>	<b>0</b>	

### PPE

Supply of Gloves Available for Staff and Patients	# of Responses	% of Responses
Less than a week	0	0%
1-2 weeks	2	50%
3-4 weeks	1	25%
1 month	0	0%
2 months	1	25%
More than 2 months	0	0%
<b>Total</b>	<b>4</b>	

# COVID-19

## Member Support & Action!



Pennsylvania  
MEDICAL SOCIETY<sup>®</sup>

ADVOCATE. EDUCATE. NAVIGATE.

Supply of Gowns Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	33.3%
1-2 weeks	1	33.3%
3-4 weeks	1	33.3%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
<b>Total</b>	<b>3</b>	

Supply of Surgical Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	25%
1-2 weeks	1	25%
3-4 weeks	1	25%
1 month	0	0%
2 months	1	25%
More than 2 months	0	0%
<b>Total</b>	<b>4</b>	

Supply of N95 Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	2	50%
1-2 weeks	0	0%
3-4 weeks	1	25%
1 month	1	25%
2 months	0	0%
More than 2 months	0	0%
<b>Total</b>	<b>4</b>	

Supply of Hand Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	25%
1-2 weeks	1	25%
3-4 weeks	1	25%
1 month	0	0%
2 months	1	25%
More than 2 months	0	0%
<b>Total</b>	<b>4</b>	

# COVID-19

## Member Support & Action!



Pennsylvania  
MEDICAL SOCIETY<sup>®</sup>

ADVOCATE. EDUCATE. NAVIGATE.

Supply of Disinfectant/Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	25%
1-2 weeks	1	25%
3-4 weeks	1	25%
1 month	0	0%
2 months	1	25%
More than 2 months	0	0%
<b>Total</b>	<b>4</b>	

### Telemedicine

Is Your Practice Conducting Telemedicine Visits	# of Responses	% of Responses
Yes	4	100%
No	0	0%
<b>Total</b>	<b>4</b>	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
Yes	1	25%
No	3	75%
<b>Total</b>	<b>4</b>	

Difficulty with Reimbursement for Telemedicine Visits	# of Responses	% of Responses
Yes	0	0%
No	4	100%
<b>Total</b>	<b>4</b>	

Difficulty Patients are Reporting with Accessing the Internet for Telemedicine	# of Responses	% of Responses
None	2	50%
Slight Difficulty	1	25%
Moderate Difficulty	1	25%
Difficulty	0	0%
Extreme Difficulty	0	0%
<b>Total</b>	<b>4</b>	