

COVID-19

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COVID-19 SURVEY DATA LACKAWANNA COUNTY

Physician Data

Impact on Patient Volume/Procedures/Practice Operations

Decrease in Weekly Patient Visits	# of Responses	% of Responses
0%	0	0%
1 – 10%	1	3.6%
11 – 25%	1	3.6%
26 – 50%	6	21.4%
51 – 75%	14	50%
76 – 99%	4	14.3%
100%	2	7.1%
Total	28	

Decrease in Weekly Procedures Performed	# of Responses	% of Responses
0%	2	7.1%
1 – 10%	3	10.7%
11 – 25%	2	7.1%
26 – 50%	3	10.7%
51 – 75%	7	25%
76 – 99%	2	7.1%
100%	9	32.1%
Total	28	

Have You or Do You Plan to Close Your Practice	# of Responses	% of Responses
No	20	71.4%
Not sure at this time	5	17.9%
Yes, permanently	3	10.7%
Yes, temporarily	0	0%
Total	28	

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Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	7	25%
Unsure	6	21.4%
Yes	15	53.6%
Total	28	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	9	32.1%
Unsure	9	32.1%
Yes	10	35.7%
Total	28	

Telemedicine

Use of Telemedicine Prior to COVID-19	# of Responses	% of Responses
0%	25	89.3%
1 – 10%	2	7.1%
11 – 25%	1	3.6%
26 – 50%	0	0%
51 – 75%	0	0%
76 – 99%	0	0%
100%	0	0%
Total	28	

Use of Telemedicine During COVID-19	# of Responses	% of Responses
0%	1	3.6%
1 – 10%	6	21.4%
11 – 25%	4	14.3%
26 – 50%	6	21.4%
51 – 75%	3	10.7%
76 – 99%	6	21.4%
100%	2	7.1%
Total	28	

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Patient Reaction to Telemedicine Visits	# of Responses	% of Responses
Favorable	18	64.3%
Neutral	7	25%
Unfavorable	3	10.7%
Total	28	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
None	7	25.9%
Minimal	15	55.6%
Moderate	4	14.8%
Difficult	1	3.7%
Very Difficult	0	0%
Total	27	

Difficulty with Reimbursement for Telemedicine	# of Responses	% of Responses
None	2	7.7%
Minimal	7	26.9%
Moderate	9	34.6%
Difficult	5	19.2%
Very Difficult	3	11.5%
Total	26	

Patients Using Telephone for Telemedicine Visits	# of Responses	% of Responses
0%	3	11.5%
1 – 10%	5	19.2%
11 – 25%	3	11.5%
26 – 50%	4	15.4%
51 – 75%	3	11.5%
76 – 99%	6	23.1%
100%	2	7.7%
Total	26	

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Patients Using Internet for Telemedicine Visits	# of Responses	% of Responses
0%	3	11.1%
1 – 10%	5	18.5%
11 – 25%	5	18.5%
26 – 50%	3	11.1%
51 – 75%	2	7.4%
76 – 99%	6	22.2%
100%	3	11.1%
Total	27	

PPE

Who Uses PPE during Operation Hours	# of Responses	% of Responses
Clinical Staff	9	32.1%
Clerical Staff	0	0%
Patients	0	0%
Clinical and Clerical Staff	0	0%
Clinical Staff and Patients	3	10.7%
Clinical Staff, Clerical Staff, and Patients	16	57.1%
Total	28	

PPE Available for Staff and Patients	# of Responses	% of Responses
Less than a week	8	28.6%
1-2 weeks	11	39.3%
3-4 weeks	5	17.9%
1 month	4	14.3%
2 months	0	0%
More than 2 months	0	0%
Total	28	

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Impact on Staffing

COVID-19 Impact on Practice Clerical Staffing	# of Responses	% of Responses
0%	1	3.6%
1 – 10%	3	10.7%
11 – 25%	8	28.6%
26 – 50%	12	42.9%
51 – 75%	2	7.1%
76 – 100%	2	7.1%
Total	28	

COVID-19 Impact on Practice Nursing Staffing	# of Responses	% of Responses
0%	5	19.2%
1 – 10%	2	7.7%
11 – 25%	7	26.9%
26 – 50%	8	30.8%
51 – 75%	3	11.5%
76 – 100%	1	3.8%
Total	26	

COVID-19 Impact on Practice NP/PA Staffing	# of Responses	% of Responses
0%	8	32%
1 – 10%	3	12%
11 – 25%	5	20%
26 – 50%	3	12%
51 – 75%	2	8%
76 – 100%	4	16%
Total	25	

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COVID-19 Impact on Practice Physician Staffing	# of Responses	% of Responses
0%	13	46.4%
1 – 10%	5	17.9%
11 – 25%	2	7.1%
26 – 50%	5	17.9%
51 – 75%	2	7.1%
76 – 100%	1	3.6%
Total	28	

Long-Terms Concerns

Concern About the Negative Long-Term Effects on Your Practice	# of Responses	% of Responses
Not at all Concerned	1	3.6%
Somewhat Concerned	4	14.3%
Moderately Concerned	2	7.1%
Concerned	6	21.4%
Very Concerned	10	35.7%
Extremely Concerned	5	17.9%
Total	28	

Future Learning Interests

Interest Level in Learning More About Developing Protocols for COVID-19 and Other Infectious Diseases for the Outpatient Setting	# of Responses	% of Responses
Not at all	1	3.6%
Somewhat Interested	8	28.6%
Interested	7	25%
Very Interested	5	17.9%
Extremely Interested	7	25%
Total	28	

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Interest Level in Learning More About Evaluating and Testing of Patients with COVID-19 in the Outpatient Setting	# of Responses	% of Responses
Not at all	6	21.4%
Somewhat Interested	7	25%
Interested	4	14.3%
Very Interested	7	25%
Extremely Interested	4	14.3%
Total	28	

Interest Level in Learning More About Infection Control and Proper Use of PPE	# of Responses	% of Responses
Not at all	1	3.7%
Somewhat Interested	6	22.2%
Interested	7	25.9%
Very Interested	7	25.9%
Extremely Interested	6	22.2%
Total	27	

Interest Level in Learning More About Telemedicine Equipment and How to Use It	# of Responses	% of Responses
Not at all	5	17.9%
Somewhat Interested	4	14.3%
Interested	9	32.1%
Very Interested	6	21.4%
Extremely Interested	4	14.3%
Total	28	

Interest Level in Learning More About Telemedicine Reimbursement	# of Responses	% of Responses
Not at all	1	3.6%
Somewhat Interested	2	7.1%
Interested	7	25%
Very Interested	6	21.4%
Extremely Interested	12	42.9%
Total	28	

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Interest Level in Learning More About State Regulations Regarding Telemedicine	# of Responses	% of Responses
Not at all	1	3.6%
Somewhat Interested	2	7.1%
Interested	7	25%
Very Interested	8	28.6%
Extremely Interested	10	35.7%
Total	28	

Interest Level in Learning More About Liability Concerns Regarding Telemedicine	# of Responses	% of Responses
Not at all	0	0%
Somewhat Interested	2	7.1%
Interested	7	25%
Very Interested	11	39.3%
Extremely Interested	8	28.6%
Total	28	

Interest Level in Learning More About Special Considerations for Individuals of Color	# of Responses	% of Responses
Not at all	5	17.9%
Somewhat Interested	8	28.6%
Interested	12	42.9%
Very Interested	2	7.1%
Extremely Interested	1	3.6%
Total	28	

Respondent Characteristics

Practice Type	# of Responses	% of Responses
Corporation	6	21.4%
Government	0	0%
Hospital	3	10.7%
Self/Independent Group	17	60.7%
Other	2	7.1%
Total	28	

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Specialty	# of Responses	% of Responses
Cardiology	1	3.6%
Family Medicine	4	14.3%
Internal Medicine	7	25%
Obstetrics/Gynecology	2	7.1%
Pediatrics	4	14.3%
Primary Care	3	10.7%
Radiology	3	10.7%
Surgery	1	3.6%
Other	3	10.7%
Total	28	

Other Specialty	# of Responses
Ophthalmology	1
PM&R	1
Urology	1
Total	3

Practice Administrator Data

Practice Information

Number of Patients Seen Weekly	# of Responses	% of Responses
Less than 50	1	33.3%
51-100	1	33.3%
101-150	1	33.3%
151-200	0	0%
200-300	0	0%
300-400	0	0%
More than 400	0	0%
Total	3	

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Number of Providers at Your Practice	# of Responses	% of Responses
1	1	33.3%
2-3	1	33.3%
4-5	0	0%
6-7	0	0%
8-9	0	0%
10-11	0	0%
More than 11	1	33.3%
Total	3	

Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	0	0%
Unsure	0	0%
Yes	3	100%
Total	3	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	0	0%
Unsure	0	0%
Yes	3	100%
Total	3	

PPE

Supply of Gloves Available for Staff and Patients	# of Responses	% of Responses
Less than a week	0	0%
1-2 weeks	0	0%
3-4 weeks	2	66.7%
1 month	1	33.3%
2 months	0	0%
More than 2 months	0	0%
Total	3	

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Supply of Gowns Available for Staff and Patients	# of Responses	% of Responses
Less than a week	2	66.7%
1-2 weeks	0	0%
3-4 weeks	0	0%
1 month	1	33.3%
2 months	0	0%
More than 2 months	0	0%
Total	3	

Supply of Surgical Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	0	0%
1-2 weeks	1	33.3%
3-4 weeks	1	33.3%
1 month	1	33.3%
2 months	0	0%
More than 2 months	0	0%
Total	3	

Supply of N95 Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	33.3%
1-2 weeks	1	33.3%
3-4 weeks	1	33.3%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	3	

Supply of Hand Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	2	66.7%
1-2 weeks	0	0%
3-4 weeks	0	0%
1 month	0	0%
2 months	1	33.3%
More than 2 months	0	0%
Total	3	

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Supply of Disinfectant/Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	0	0%
1-2 weeks	1	33.3%
3-4 weeks	1	33.3%
1 month	0	0%
2 months	1	33.3%
More than 2 months	0	0%
Total	3	

Telemedicine

Is Your Practice Conducting Telemedicine Visits	# of Responses	% of Responses
Yes	2	66.7%
No	1	33.3%
Total	3	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
Yes	1	50%
No	1	50%
Total	2	

Difficulty with Reimbursement for Telemedicine Visits	# of Responses	% of Responses
Yes	1	50%
No	1	50%
Total	2	

Difficulty Patients are Reporting with Accessing the Internet for Telemedicine	# of Responses	% of Responses
None	0	0%
Slight Difficulty	1	50%
Moderate Difficulty	0	0%
Difficulty	1	50%
Extreme Difficulty	0	0%
Total	2	