

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY

ADVOCATE. EDUCATE. NAVIGATE.

COVID-19 SURVEY DATA DELAWARE COUNTY

Physician Data

Impact on Patient Volume/Procedures/Practice Operations

Decrease in Weekly Patient Visits	# of Responses	% of Responses
0%	0	0%
1 – 10%	2	3.6%
11 – 25%	0	0%
26 – 50%	3	5.4%
51 – 75%	27	48.2%
76 – 99%	24	42.9%
100%	0	0%
Total	56	

Decrease in Weekly Procedures Performed	# of Responses	% of Responses
0%	5	8.9%
1 – 10%	4	7.1%
11 – 25%	1	1.8%
26 – 50%	4	7.1%
51 – 75%	9	16.1%
76 – 99%	18	32.4%
100%	15	26.8%
Total	56	

Have You or Do You Plan to Close Your Practice	# of Responses	% of Responses
No	38	69.1%
Not sure at this time	11	20%
Yes, permanently	0	0%
Yes, temporarily	6	10.9%
Total	55	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	13	23.2%
Unsure	12	21.4%
Yes	31	55.4%
Total	56	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	14	25%
Unsure	19	33.9%
Yes	23	41.1%
Total	56	

Telemedicine

Use of Telemedicine Prior to COVID-19	# of Responses	% of Responses
0%	48	98%
1 – 10%	1	2%
11 – 25%	0	0%
26 – 50%	0	0%
51 – 75%	0	0%
76 – 99%	0	0%
100%	0	0%
Total	49	

Use of Telemedicine During COVID-19	# of Responses	% of Responses
0%	6	12%
1 – 10%	8	16%
11 – 25%	3	6%
26 – 50%	4	8%
51 – 75%	6	12%
76 – 99%	14	28%
100%	9	18%
Total	50	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Patient Reaction to Telemedicine Visits	# of Responses	% of Responses
Favorable	29	52.7%
Neutral	25	45.5%
Unfavorable	1	1.8%
Total	55	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
None	12	23.1%
Minimal	22	42.3%
Moderate	16	30.8%
Difficult	2	3.9%
Very Difficult	0	0%
Total	52	

Difficulty with Reimbursement for Telemedicine	# of Responses	% of Responses
None	6	14.6%
Minimal	8	19.5%
Moderate	20	48.8%
Difficult	4	9.8%
Very Difficult	3	7.3%
Total	41	

Patients Using Telephone for Telemedicine Visits	# of Responses	% of Responses
0%	3	6.1%
1 – 10%	12	24.5%
11 – 25%	5	10.2%
26 – 50%	7	14.3%
51 – 75%	10	20.4%
76 – 99%	4	8.2%
100%	8	16.3%
Total	49	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Patients Using Internet for Telemedicine Visits	# of Responses	% of Responses
0%	10	20.4%
1 – 10%	3	6.1%
11 – 25%	6	12.2%
26 – 50%	8	16.3%
51 – 75%	5	10.2%
76 – 99%	16	32.7%
100%	1	2%
Total	49	

PPE

Who Uses PPE during Operation Hours	# of Responses	% of Responses
Clinical Staff	9	16.4%
Clerical Staff	0	0%
Patients	0	0%
Clinical and Clerical Staff	6	10.9%
Clinical Staff and Patients	1	1.8%
Clinical Staff, Clerical Staff, and Patients	39	70.9%
Total	55	

PPE Available for Staff and Patients	# of Responses	% of Responses
Less than a week	13	23.6%
1-2 weeks	18	32.7%
3-4 weeks	13	23.6%
1 month	9	16.4%
2 months	2	3.6%
More than 2 months	0	0%
Total	55	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Impact on Staffing

COVID-19 Impact on Practice Clerical Staffing	# of Responses	% of Responses
0%	9	16.7%
1 – 10%	2	3.7%
11 – 25%	5	9.3%
26 – 50%	18	33.3%
51 – 75%	15	27.8%
76 – 100%	5	9.3%
Total	54	

COVID-19 Impact on Practice Nursing Staffing	# of Responses	% of Responses
0%	16	32%
1 – 10%	2	4%
11 – 25%	7	14%
26 – 50%	11	22%
51 – 75%	10	20%
76 – 100%	4	8%
Total	50	

COVID-19 Impact on Practice NP/PA Staffing	# of Responses	% of Responses
0%	22	53.7%
1 – 10%	2	4.9%
11 – 25%	2	4.9%
26 – 50%	8	19.5%
51 – 75%	4	9.8%
76 – 100%	3	7.3%
Total	41	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

COVID-19 Impact on Practice Physician Staffing	# of Responses	% of Responses
0%	26	48.1%
1 – 10%	4	7.4%
11 – 25%	7	13%
26 – 50%	10	18.5%
51 – 75%	5	9.3%
76 – 100%	2	3.7%
Total	54	

Long-Terms Concerns

Concern About the Negative Long-Term Effects on Your Practice	# of Responses	% of Responses
Not at all Concerned	2	3.6%
Somewhat Concerned	10	17.9%
Moderately Concerned	7	12.5%
Concerned	6	10.7%
Very Concerned	11	19.6%
Extremely Concerned	20	35.7%
Total	56	

Future Learning Interests

Interest Level in Learning More About Developing Protocols for COVID-19 and Other Infectious Diseases for the Outpatient Setting	# of Responses	% of Responses
Not at all	5	9.3%
Somewhat Interested	14	26%
Interested	12	22.2%
Very Interested	9	16.7%
Extremely Interested	14	26%
Total	54	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Interest Level in Learning More About Evaluating and Testing of Patients with COVID-19 in the Outpatient Setting	# of Responses	% of Responses
Not at all	10	18.2%
Somewhat Interested	14	25.5%
Interested	11	20%
Very Interested	6	10.9%
Extremely Interested	14	25.5%
Total	55	

Interest Level in Learning More About Infection Control and Proper Use of PPE	# of Responses	% of Responses
Not at all	2	3.7%
Somewhat Interested	12	22.2%
Interested	13	24.1%
Very Interested	14	25.9%
Extremely Interested	13	24.1%
Total	54	

Interest Level in Learning More About Telemedicine Equipment and How to Use It	# of Responses	% of Responses
Not at all	6	10.9%
Somewhat Interested	14	25.5%
Interested	16	29.1%
Very Interested	11	20%
Extremely Interested	8	14.5%
Total	55	

Interest Level in Learning More About Telemedicine Reimbursement	# of Responses	% of Responses
Not at all	6	10.9%
Somewhat Interested	4	7.3%
Interested	14	25.5%
Very Interested	15	27.3%
Extremely Interested	16	29.1%
Total	55	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Interest Level in Learning More About State Regulations Regarding Telemedicine	# of Responses	% of Responses
Not at all	4	7.4%
Somewhat Interested	6	11.1%
Interested	13	24.1%
Very Interested	14	25.9%
Extremely Interested	17	31.5%
Total	54	

Interest Level in Learning More About Liability Concerns Regarding Telemedicine	# of Responses	% of Responses
Not at all	4	7.3%
Somewhat Interested	4	7.3%
Interested	13	23.6%
Very Interested	14	25.5%
Extremely Interested	20	36.4%
Total	55	

Interest Level in Learning More About Special Considerations for Individuals of Color	# of Responses	% of Responses
Not at all	8	14.8%
Somewhat Interested	16	29.6%
Interested	16	29.6%
Very Interested	6	11.1%
Extremely Interested	8	14.8%
Total	54	

Respondent Characteristics

Practice Type	# of Responses	% of Responses
Corporation	6	10.7%
Government	0	0%
Hospital	13	23.2%
Self/Independent Group	36	64.3%
Other	1	1.8%
Total	56	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Specialty	# of Responses	% of Responses
Cardiology	3	5.4%
Dermatology	5	8.9%
Family Medicine	3	5.4%
Gastroenterology	1	1.8%
Internal Medicine	10	17.9%
Obstetrics/Gynecology	1	1.8%
Pediatrics	9	16.1%
Psychiatry	2	3.6%
Pulmonology	1	1.8%
Radiology	4	7.1%
Surgery	2	3.6%
Other	15	26.8%
Total	56	

Other Specialty	# of Responses
Anesthesiology	1
Medical Retina & Ocular Oncology	1
Ophthalmology	1
Orthopedic Surgery & Sports Medicine	4
Otolaryngology	2
Pain Management	1
Physiatry Pain Management	1
Radiation Oncology	1
Radiology	1
Rheumatology	2
Total	15

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY

ADVOCATE. EDUCATE. NAVIGATE.

Practice Administrator Data

Practice Information

Number of Patients Seen Weekly	# of Responses	% of Responses
Less than 50	1	16.7%
51-100	2	33.3%
101-150	2	33.3%
151-200	1	16.7%
200-300	0	0%
300-400	0	0%
More than 400	0	0%
Total	6	

Number of Providers at Your Practice	# of Responses	% of Responses
1	0	0%
2-3	2	33.3%
4-5	2	33.3%
6-7	1	16.7%
8-9	1	16.7%
10-11	0	0%
More than 11	0	0%
Total	6	

Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	1	16.7%
Unsure	1	16.7%
Yes	4	66.7%
Total	6	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY.

ADVOCATE. EDUCATE. NAVIGATE.

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	1	16.7%
Unsure	2	33.3%
Yes	3	50%
Total	6	

PPE

Supply of Gloves Available for Staff and Patients	# of Responses	% of Responses
Less than a week	0	0%
1-2 weeks	1	16.7%
3-4 weeks	1	16.7%
1 month	2	33.3%
2 months	1	16.7%
More than 2 months	1	16.7%
Total	6	

Supply of Gowns Available for Staff and Patients	# of Responses	% of Responses
Less than a week	3	60%
1-2 weeks	0	0%
3-4 weeks	0	0%
1 month	1	20%
2 months	1	20%
More than 2 months	0	0%
Total	5	

Supply of Surgical Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	2	33.3%
1-2 weeks	0	0%
3-4 weeks	2	33.3%
1 month	1	16.7%
2 months	0	0%
More than 2 months	1	16.7%
Total	6	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY

ADVOCATE. EDUCATE. NAVIGATE.

Supply of N95 Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	3	75%
1-2 weeks	0	0%
3-4 weeks	1	25%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	4	

Supply of Hand Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	16.7%
1-2 weeks	1	16.7%
3-4 weeks	2	33.3%
1 month	0	0%
2 months	0	0%
More than 2 months	2	33.3%
Total	6	

Supply of Disinfectant/Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	16.7%
1-2 weeks	0	0%
3-4 weeks	3	50%
1 month	1	16.7%
2 months	0	0%
More than 2 months	1	16.7%
Total	6	

Telemedicine

Is Your Practice Conducting Telemedicine Visits	# of Responses	% of Responses
Yes	5	100%
No	0	0%
Total	5	

COVID-19

Member Support & Action!



Pennsylvania
MEDICAL SOCIETY[®]

ADVOCATE. EDUCATE. NAVIGATE.

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
Yes	3	75%
No	1	25%
Total	4	

Difficulty with Reimbursement for Telemedicine Visits	# of Responses	% of Responses
Yes	2	33.3%
No	4	66.7%
Total	6	

Difficulty Patients are Reporting with Accessing the Internet for Telemedicine	# of Responses	% of Responses
None	1	20%
Slight Difficulty	3	60%
Moderate Difficulty	0	0%
Difficulty	1	20%
Extreme Difficulty	0	0%
Total	5	