



COVID-19 SURVEY DATA DAUPHIN COUNTY

Physician Data

Impact on Patient Volume/Procedures/Practice Operations

Decrease in Weekly Patient Visits	# of Responses	% of
	_	Responses
0%	0	0%
1 - 10%	0	0%
11 – 25%	0	0%
26 – 50%	5	16.7%
51 – 75%	13	43.3%
76 – 99%	11	36.7%
100%	1	3.3%
Total	30	

Decrease in Weekly Procedures Performed	# of Responses	% of
		Responses
0%	0	0%
1 - 10%	1	3.2%
11 – 25%	2	6.5%
26 – 50%	2	6.5%
51 – 75%	8	25.8%
76 – 99%	12	38.7%
100%	6	19.4%
Total	31	

Have You or Do You Plan to Close Your	# of Responses	% of
Practice		Responses
No	22	71%
Not sure at this time	4	12.9%
Yes, permanently	0	0%
Yes, temporarily	5	16.1%
Total	31	





Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	12	38.7%
Unsure	7	22.6%
Yes	12	38.7%
Total	31	

Did Your Practice Receive an Emergency	# of Responses	% of
Payment From CMS		Responses
No	7	22.6%
Unsure	15	48.4%
Yes	9	29%
Total	31	

Telemedicine

Use of Telemedicine Prior to COVID-19	# of Responses	% of
		Responses
0%	25	80.6%
1 – 10%	5	16.1%
11 – 25%	0	0%
26 – 50%	0	0%
51 – 75%	0	0%
76 – 99%	1	3.2%
100%	0	0%
Total	31	

Use of Telemedicine During COVID-19	# of Responses	% of
		Responses
0%	5	16.1%
1 - 10%	6	19.4%
11 – 25%	3	9.7%
26 – 50%	6	19.4%
51 – 75%	6	19.4%
76 – 99%	3	9.7%
100%	2	6.5%
Total	31	





Patient Reaction to Telemedicine Visits	# of Responses	% of
		Responses
Favorable	11	39.3%
Neutral	17	60.7%
Unfavorable	0	0%
Total	28	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
None	11	37.9%
Minimal	9	31%
Moderate	8	27.6%
Difficult	1	3.4%
Very Difficult	0	0%
Total	29	

Difficulty with Reimbursement for	# of Responses	% of
Telemedicine		Responses
None	2	8.3%
Minimal	3	12.5%
Moderate	9	37.5%
Difficult	8	33.3%
Very Difficult	2	8.3%
Total	24	

Patients Using Telephone for Telemedicine	# of Responses	% of
Visits		Responses
0%	5	20.8%
1 - 10%	3	12.5%
11 – 25%	2	8.3%
26 – 50%	4	16.7%
51 – 75%	3	12.5%
76 – 99%	5	20.8%
100%	2	8.3%
Total	24	





ADVOCATE. EDUCATE. NAVIGATE.

Patients Using Internet for Telemedicine	# of Responses	% of
Visits		Responses
0%	4	16%
1 – 10%	4	16%
11 – 25%	3	12%
26 – 50%	6	24%
51 – 75%	0	0%
76 – 99%	3	12%
100%	5	20%
Total	25	

PPE

Who Uses PPE during Operation Hours	# of Responses	% of
		Responses
Clinical Staff	3	9.7%
Clerical Staff	0	0%
Patients	0	0%
Clinical and Clerical Staff	2	6.5%
Clinical Staff and Patients	5	16.1%
Clinical Staff, Clerical Staff, and Patients	21	67.7%
Total	31	

PPE Available for Staff and Patients	# of Responses	% of
		Responses
Less than a week	5	17.2%
1-2 weeks	10	34.5%
3-4 weeks	5	17.2%
1 month	4	13.8%
2 months	3	10.3%
More than 2 months	2	6.9%
Total	29	





Impact on Staffing

COVID-19 Impact on Practice Clerical	# of Responses	% of
Staffing		Responses
0%	8	28.6%
1 – 10%	5	17.9%
11 – 25%	5	17.9%
26 – 50%	3	10.7%
51 – 75%	5	17.9%
76 – 100%	2	7.1%
Total	28	

COVID-19 Impact on Practice Nursing	# of Responses	% of
Staffing		Responses
0%	13	46.4%
1 - 10%	4	14.3%
11 – 25%	1	3.6%
26 – 50%	6	21.4%
51 – 75%	2	7.1%
76 – 100%	2	7.1%
Total	28	

COVID-19 Impact on Practice NP/PA	# of Responses	% of
Staffing		Responses
0%	15	57.7%
1 - 10%	1	3.9%
11 – 25%	0	0%
26 – 50%	4	15.4%
51 – 75%	3	11.5%
76 – 100%	3	11.5%
Total	26	





COVID-19 Impact on Practice Physician	# of Responses	% of
Staffing		Responses
0%	15	50%
1 – 10%	2	6.7%
11 – 25%	3	10%
26 – 50%	5	16.7%
51 – 75%	4	13.3%
76 – 100%	1	3.3%
Total	30	

Long-Terms Concerns

Concern About the Negative Long-Term	# of Responses	% of
Effects on Your Practice		Responses
Not at all Concerned	1	3.2%
Somewhat Concerned	4	12.9%
Moderately Concerned	4	12.9%
Concerned	7	22.6%
Very Concerned	7	22.6%
Extremely Concerned	8	25.8%
Total	31	

Future Learning Interests

Interest Level in Learning More About Developing Protocols for COVID-19 and Other Infectious Diseases for the Outpatient Setting	# of Responses	% of Responses
Not at all	6	19.4%
Somewhat Interested	5	16.1%
Interested	9	29%
Very Interested	6	19.4%
Extremely Interested	5	16.1%
Total	31	





Interest Level in Learning More About Evaluating and Testing of Patients with COVID-19 in the Outpatient Setting	# of Responses	% of Responses
Not at all	10	32.3%
Somewhat Interested	6	19.4%
Interested	5	16.1%
Very Interested	6	19.4%
Extremely Interested	4	12.9%
Total	31	

Interest Level in Learning More About Infection Control and Proper Use of PPE	# of Responses	% of Responses
Not at all	7	22.6%
Somewhat Interested	5	16.1%
Interested	9	29%
Very Interested	5	16.1%
Extremely Interested	5	16.1%
Total	31	

Interest Level in Learning More About Telemedicine Equipment and How to Use It	# of Responses	% of Responses
Not at all	12	38.7%
Somewhat Interested	5	16.1%
Interested	6	19.4%
Very Interested	5	16.1%
Extremely Interested	3	9.7%
Total	31	

Interest Level in Learning More About Telemedicine Reimbursement	# of Responses	% of Responses
Not at all	7	22.6%
Somewhat Interested	5	16.1%
Interested	5	16.1%
Very Interested	10	32.3%
Extremely Interested	4	12.9%
Total	31	





Interest Level in Learning More About State Regulations Regarding Telemedicine	# of Responses	% of Responses
Not at all	6	19.4%
Somewhat Interested	3	9.7%
Interested	6	19.4%
Very Interested	11	35.5%
Extremely Interested	5	16.1%
Total	31	

Interest Level in Learning More About	# of Responses	% of
Liability Concerns Regarding Telemedicine		Responses
Not at all	8	25.8%
Somewhat Interested	2	6.5%
Interested	8	25.8%
Very Interested	9	29%
Extremely Interested	4	12.9%
Total	31	

Interest Level in Learning More About	# of Responses	% of
Special Considerations for Individuals of		Responses
Color		
Not at all	12	38.7%
Somewhat Interested	5	16.1%
Interested	8	25.8%
Very Interested	4	12.9%
Extremely Interested	2	6.5%
Total	31	

Respondent Characteristics

Practice Type	# of Responses	% of
		Responses
Corporation	2	6.5%
Government	1	3.2%
Hospital	10	32.3%
Self/Independent Group	13	41.9%
Other	5	16.1%
Total	31	





Specialty	# of Responses	% of
		Responses
Anesthesiology	5	16.1%
Dermatology	1	3.2%
Family Medicine	6	19.4%
Gastroenterology	1	3.2%
Internal Medicine	2	6.5%
Obstetrics/Gynecology	2	6.5%
Pediatrics	2	6.5%
Psychiatry	2	6.5%
Radiology	1	3.2%
Other	9	29%
Total	31	

Other Specialty	# of Responses
Anesthesiology	1
Emergency Medicine	1
Ophthalmology	2
Otolaryngology	1
Plastic Surgery	1
PM&R	2
Psychiatry	1
Total	9

Practice Administrator Data

Practice Information

Number of Patients Seen Weekly	# of Responses	% of
		Responses
Less than 50	2	50%
51-100	0	0%
101-150	1	25%
151-200	0	0%
200-300	1	25%
300-400	0	0%
More than 400	0	0%
Total	4	





Number of Providers at Your Practice	# of Responses	% of
		Responses
1	1	25%
2-3	0	0%
4-5	1	25%
6-7	2	50%
8-9	0	0%
10-11	0	0%
More than 11	0	0%
Total	4	

Financial Implications

Has Your Practice Applied for	# of Responses	% of
Government-Funded Assistance for Small		Responses
Businesses		
No	1	25%
Unsure	0	0%
Yes	3	75%
Total	4	

Did Your Practice Receive an Emergency	# of Responses	% of
Payment From CMS		Responses
No	2	50%
Unsure	1	25%
Yes	1	25%
Total	4	

PPE

Supply of Gloves Available for Staff and	# of Responses	% of
Patients		Responses
Less than a week	0	0%
1-2 weeks	1	25%
3-4 weeks	0	0%
1 month	1	25%
2 months	1	25%
More than 2 months	1	25%
Total	4	





Supply of Gowns Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	25%
1-2 weeks	0	0%
3-4 weeks	0	0%
1 month	1	25%
2 months	2	50%
More than 2 months	0	0%
Total	4	

Supply of Surgical Masks Available for Staff	# of Responses	% of
and Patients		Responses
Less than a week	0	0%
1-2 weeks	2	50%
3-4 weeks	0	0%
1 month	2	50%
2 months	0	0%
More than 2 months	0	0%
Total	4	

Supply of N95 Masks Available for Staff and	# of Responses	% of
Patients		Responses
Less than a week	1	50%
1-2 weeks	0	0%
3-4 weeks	0	0%
1 month	1	50%
2 months	0	0%
More than 2 months	0	0%
Total	2	

Supply of Hand Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	0	0%
1-2 weeks	0	0%
3-4 weeks	0	0%
1 month	3	75%
2 months	1	25%
More than 2 months	0	0%
Total	4	





Supply of Disinfectant/Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	0	0%
1-2 weeks	1	25%
3-4 weeks	1	25%
1 month	1	25%
2 months	1	25%
More than 2 months	0	0%
Total	4	

Telemedicine

Is Your Practice Conducting Telemedicine	# of Responses	% of
Visits		Responses
Yes	3	75%
No	1	25%
Total	4	

Difficulty with Internet Connectivity for	# of Responses	% of
Telemedicine		Responses
Yes	0	0%
No	3	100%
Total	3	

Difficulty with Reimbursement for Telemedicine Visits	# of Responses	% of Responses
Yes	1	50%
No	1	50%
Total	2	

Difficulty Patients are Reporting with	# of Responses	% of
Accessing the Internet for Telemedicine		Responses
None	0	0%
Slight Difficulty	1	33.3%
Moderate Difficulty	2	66.7%
Difficulty	0	0%
Extreme Difficulty	0	0%
Total	3	