



COVID-19 SURVEY DATA CRAWFORD, MCKEAN, MERCER & WARREN COUNTIES

Physician Data

Impact on Patient Volume/Procedures/Practice Operations

| Decrease in Weekly Patient Visits | # of Responses | % of |
|-----------------------------------|----------------|-----------|
| | | Responses |
| 0% | 0 | 0% |
| 1 – 10% | 1 | 7.1% |
| 11 – 25% | 1 | 7.1% |
| 26 – 50% | 2 | 14.3% |
| 51 – 75% | 5 | 35.7% |
| 76 – 99% | 4 | 28.6% |
| 100% | 1 | 7.1% |
| Total | 14 | |

| Decrease in Weekly Procedures Performed | # of Responses | % of |
|---|----------------|-----------|
| | | Responses |
| 0% | 1 | 7.1% |
| 1 – 10% | 1 | 7.1% |
| 11 – 25% | 1 | 7.1% |
| 26 – 50% | 0 | 0% |
| 51 – 75% | 4 | 28.6% |
| 76 – 99% | 4 | 28.6% |
| 100% | 3 | 21.4% |
| Total | 14 | |

| Have You or Do You Plan to Close Your | # of Responses | % of |
|---------------------------------------|----------------|-----------|
| Practice | | Responses |
| No | 9 | 64.3% |
| Not sure at this time | 3 | 21.4% |
| Yes, permanently | 0 | 0% |
| Yes, temporarily | 2 | 14.3% |
| Total | 14 | |





Financial Implications

| Has Your Practice Applied for Government-Funded Assistance for Small Businesses | # of Responses | % of Responses |
|---|----------------|-------------------|
| No | 9 | 64.3% |
| Unsure | 1 | 7.1% |
| Yes | 4 | 28.6% |
| Total | 14 | |

| Did Your Practice Receive an Emergency | # of Responses | % of |
|--|----------------|-----------|
| Payment From CMS | | Responses |
| No | 4 | 28.6% |
| Unsure | 5 | 35.7% |
| Yes | 5 | 35.7% |
| Total | 14 | |

Telemedicine

| Use of Telemedicine Prior to COVID-19 | # of Responses | % of |
|---------------------------------------|----------------|-----------|
| | | Responses |
| 0% | 13 | 92.9% |
| 1 – 10% | 1 | 7.1% |
| 11 – 25% | 0 | 0% |
| 26 – 50% | 0 | 0% |
| 51 – 75% | 0 | 0% |
| 76 – 99% | 0 | 0% |
| 100% | 0 | 0% |
| Total | 14 | |

| Use of Telemedicine During COVID-19 | # of Responses | % of |
|-------------------------------------|----------------|-----------|
| | | Responses |
| 0% | 2 | 14.3% |
| 1 – 10% | 8 | 57.1% |
| 11 – 25% | 3 | 21.4% |
| 26 – 50% | 0 | 0% |
| 51 – 75% | 0 | 0% |
| 76 – 99% | 1 | 7.1% |
| 100% | 0 | 0% |
| Total | 14 | |



Total



| Patient Reaction to Telemedicine Visits | # of Responses | % of Responses |
|---|----------------|----------------|
| Favorable | 5 | 35.7% |
| Neutral | 6 | 42.9% |
| Unfavorable | 3 | 21.4% |

| Difficulty with Internet Connectivity for Telemedicine | # of Responses | % of Responses |
|--|----------------|-------------------|
| None | 6 | 42.9% |
| Minimal | 3 | 21.4% |
| Moderate | 2 | 14.3% |
| Difficult | 2 | 14.3% |
| Very Difficult | 1 | 7.1% |
| Total | 14 | |

| Difficulty with Reimbursement for | # of Responses | % of |
|-----------------------------------|----------------|-----------|
| Telemedicine | | Responses |
| None | 3 | 21.4% |
| Minimal | 5 | 35.7% |
| Moderate | 2 | 14.3% |
| Difficult | 2 | 14.3% |
| Very Difficult | 2 | 14.3% |
| Total | 14 | |

| Patients Using Telephone for Telemedicine | # of Responses | % of |
|---|----------------|-----------|
| Visits | | Responses |
| 0% | 4 | 28.6% |
| 1 - 10% | 1 | 7.1% |
| 11 – 25% | 1 | 7.1% |
| 26 – 50% | 1 | 7.1% |
| 51 – 75% | 0 | 0% |
| 76 – 99% | 2 | 14.3% |
| 100% | 5 | 35.7% |
| Total | 14 | |





ADVOCATE. EDUCATE. NAVIGATE.

| Patients Using Internet for Telemedicine | # of Responses | % of |
|--|----------------|-----------|
| Visits | | Responses |
| 0% | 7 | 50% |
| 1 – 10% | 3 | 21.4% |
| 11 – 25% | 0 | 0% |
| 26 – 50% | 1 | 7.1% |
| 51 – 75% | 0 | 0% |
| 76 – 99% | 1 | 7.1% |
| 100% | 2 | 14.3% |
| Total | 14 | |

PPE

| Who Uses PPE during Operation Hours | # of Responses | % of |
|--|----------------|-----------|
| | | Responses |
| Clinical Staff | 2 | 14.3% |
| Clerical Staff | 0 | 0% |
| Patients | 0 | 0% |
| Clinical and Clerical Staff | 2 | 14.3% |
| Clinical Staff and Patients | 1 | 7.1% |
| Clinical Staff, Clerical Staff, and Patients | 9 | 64.3% |
| Total | 14 | |

| PPE Available for Staff and Patients | # of Responses | % of |
|--------------------------------------|----------------|-----------|
| | | Responses |
| Less than a week | 5 | 35.7% |
| 1-2 weeks | 3 | 21.4% |
| 3-4 weeks | 4 | 28.6% |
| 1 month | 2 | 14.3% |
| 2 months | 0 | 0% |
| More than 2 months | 0 | 0% |
| Total | 14 | |





Impact on Staffing

| COVID-19 Impact on Practice Clerical | # of Responses | % of |
|--------------------------------------|----------------|-----------|
| Staffing | | Responses |
| 0% | 6 | 42.9% |
| 1 – 10% | 0 | 0% |
| 11 – 25% | 2 | 14.3% |
| 26 – 50% | 4 | 28.6% |
| 51 – 75% | 1 | 7.1% |
| 76 – 100% | 1 | 7.1% |
| Total | 14 | |

| COVID-19 Impact on Practice Nursing | # of Responses | % of |
|-------------------------------------|----------------|-----------|
| Staffing | | Responses |
| 0% | 8 | 57.1% |
| 1 – 10% | 0 | 0% |
| 11 – 25% | 1 | 7.1% |
| 26 – 50% | 3 | 21.4% |
| 51 – 75% | 1 | 7.1% |
| 76 – 100% | 1 | 7.1% |
| Total | 14 | |

| COVID-19 Impact on Practice NP/PA | # of Responses | % of |
|-----------------------------------|----------------|-----------|
| Staffing | | Responses |
| 0% | 6 | 46.2% |
| 1 – 10% | 1 | 7.7% |
| 11 – 25% | 1 | 7.7% |
| 26 – 50% | 1 | 7.7% |
| 51 – 75% | 0 | 0% |
| 76 – 100% | 4 | 30.8% |
| Total | 13 | |





| COVID-19 Impact on Practice Physician | # of Responses | % of |
|---------------------------------------|----------------|-----------|
| Staffing | | Responses |
| 0% | 10 | 71.4% |
| 1 – 10% | 0 | 0% |
| 11 – 25% | 1 | 7.1% |
| 26 – 50% | 2 | 14.3% |
| 51 – 75% | 0 | 0% |
| 76 – 100% | 1 | 7.1% |
| Total | 14 | |

Long-Terms Concerns

| Concern About the Negative Long-Term | # of Responses | % of |
|--------------------------------------|----------------|-----------|
| Effects on Your Practice | | Responses |
| Not at all Concerned | 1 | 7.1% |
| Somewhat Concerned | 0 | 0% |
| Moderately Concerned | 1 | 7.1% |
| Concerned | 5 | 35.7% |
| Very Concerned | 2 | 14.3% |
| Extremely Concerned | 5 | 35.7% |
| Total | 14 | |

Future Learning Interests

| Interest Level in Learning More About Developing Protocols for COVID-19 and Other Infectious Diseases for the Outpatient Setting | # of Responses | % of Responses |
|--|----------------|-------------------|
| Not at all | 3 | 21.4% |
| Somewhat Interested | 2 | 14.3% |
| Interested | 5 | 35.7% |
| Very Interested | 2 | 14.3% |
| Extremely Interested | 2 | 14.3% |
| Total | 14 | |





| Interest Level in Learning More About Evaluating and Testing of Patients with COVID-19 in the Outpatient Setting | # of Responses | % of Responses |
|--|----------------|-------------------|
| Not at all | 4 | 28.6% |
| Somewhat Interested | 3 | 24.1% |
| Interested | 4 | 28.6% |
| Very Interested | 0 | 0% |
| Extremely Interested | 3 | 21.4% |
| Total | 14 | |

| Interest Level in Learning More About Infection Control and Proper Use of PPE | # of Responses | % of Responses |
|---|----------------|----------------|
| Not at all | 3 | 23.1% |
| Somewhat Interested | 4 | 30.8% |
| Interested | 4 | 30.8% |
| Very Interested | 0 | 0% |
| Extremely Interested | 2 | 15.4% |
| Total | 13 | |

| Interest Level in Learning More About Telemedicine Equipment and How to Use It | # of Responses | % of Responses |
|--|----------------|-------------------|
| Not at all | 4 | 28.6% |
| Somewhat Interested | 4 | 28.6% |
| Interested | 3 | 21.4% |
| Very Interested | 0 | 0% |
| Extremely Interested | 3 | 21.4% |
| Total | 14 | |

| Interest Level in Learning More About Telemedicine Reimbursement | # of Responses | % of Responses |
|--|----------------|-------------------|
| Not at all | 2 | 14.3% |
| Somewhat Interested | 5 | 35.7% |
| Interested | 2 | 14.3% |
| Very Interested | 1 | 7.1% |
| Extremely Interested | 4 | 28.6% |
| Total | 14 | |





| Interest Level in Learning More About State Regulations Regarding Telemedicine | # of Responses | % of Responses |
|--|----------------|-------------------|
| Not at all | 4 | 28.6% |
| Somewhat Interested | 3 | 21.4% |
| Interested | 1 | 7.1% |
| Very Interested | 2 | 14.3% |
| Extremely Interested | 4 | 28.6% |
| Total | 14 | |

| Interest Level in Learning More About | # of Responses | % of |
|---|----------------|-----------|
| Liability Concerns Regarding Telemedicine | | Responses |
| Not at all | 3 | 21.4% |
| Somewhat Interested | 2 | 14.3% |
| Interested | 3 | 21.4% |
| Very Interested | 4 | 28.6% |
| Extremely Interested | 2 | 14.3% |
| Total | 14 | |

| Interest Level in Learning More About | # of Responses | % of |
|---|----------------|-----------|
| Special Considerations for Individuals of | | Responses |
| Color | | |
| Not at all | 8 | 61.5% |
| Somewhat Interested | 1 | 7.7% |
| Interested | 3 | 23.1% |
| Very Interested | 0 | 0% |
| Extremely Interested | 1 | 7.7% |
| Total | 13 | |

Respondent Characteristics

| Practice Type | # of Responses | % of |
|------------------------|----------------|-----------|
| | | Responses |
| Corporation | 2 | 14.3% |
| Government | 0 | 0% |
| Hospital | 4 | 28.6% |
| Self/Independent Group | 6 | 42.9% |
| Other | 2 | 14.3% |
| Total | 14 | |





| Specialty | # of Responses | % of Responses |
|-----------------------|----------------|-------------------|
| Anesthesiology | 1 | 7.1% |
| Dermatology | 1 | 7.1% |
| Internal Medicine | 4 | 28.6% |
| Obstetrics/Gynecology | 2 | 14.3% |
| Oncology | 1 | 7.1% |
| Surgery | 1 | 7.1% |
| Other | 4 | 28.6% |
| Total | 14 | |

| Other Specialty | # of Responses |
|--------------------|----------------|
| Ophthalmology | 1 |
| Orthopedic Surgery | 1 |
| Pain Management | 1 |
| PM&R | 1 |
| Total | 4 |

Practice Administrator Data

Practice Information

| Number of Patients Seen Weekly | # of Responses | % of |
|--------------------------------|----------------|-----------|
| | | Responses |
| Less than 50 | 0 | 0% |
| 51-100 | 4 | 66.7% |
| 101-150 | 0 | 0% |
| 151-200 | 1 | 16.7% |
| 200-300 | 0 | 0% |
| 300-400 | 1 | 16.7% |
| More than 400 | 0 | 0% |
| Total | 6 | |





| Number of Providers at Your Practice | # of Responses | % of |
|--------------------------------------|----------------|-----------|
| | | Responses |
| 1 | 1 | 16.7% |
| 2-3 | 2 | 33.3% |
| 4-5 | 2 | 33.3% |
| 6-7 | 1 | 16.7% |
| 8-9 | 0 | 0% |
| 10-11 | 0 | 0% |
| More than 11 | 0 | 0% |
| Total | 6 | |

Financial Implications

| Has Your Practice Applied for | # of Responses | % of |
|--|----------------|-----------|
| Government-Funded Assistance for Small | | Responses |
| Businesses | | |
| No | 1 | 16.7% |
| Unsure | 0 | 0% |
| Yes | 5 | 83.3% |
| Total | 6 | |

| Did Your Practice Receive an Emergency | # of Responses | % of |
|--|----------------|-----------|
| Payment From CMS | | Responses |
| No | 3 | 50% |
| Unsure | 1 | 16.7% |
| Yes | 2 | 33.3% |
| Total | 6 | |

PPE

| Supply of Gloves Available for Staff and | # of Responses | % of |
|--|----------------|-----------|
| Patients | | Responses |
| Less than a week | 0 | 0% |
| 1-2 weeks | 3 | 50% |
| 3-4 weeks | 1 | 16.7% |
| 1 month | 0 | 0% |
| 2 months | 1 | 16.7% |
| More than 2 months | 1 | 16.7% |
| Total | 6 | |





| Supply of Gowns Available for Staff and Patients | # of Responses | % of Responses |
|--|----------------|-------------------|
| Less than a week | 1 | 25% |
| 1-2 weeks | 2 | 50% |
| 3-4 weeks | 0 | 0% |
| 1 month | 0 | 0% |
| 2 months | 1 | 25% |
| More than 2 months | 0 | 0% |
| Total | 4 | |

| Supply of Surgical Masks Available for Staff | # of Responses | % of |
|--|----------------|-----------|
| and Patients | | Responses |
| Less than a week | 2 | 33.3% |
| 1-2 weeks | 3 | 50% |
| 3-4 weeks | 0 | 0% |
| 1 month | 0 | 0% |
| 2 months | 1 | 16.7% |
| More than 2 months | 0 | 0% |
| Total | 6 | |

| Supply of N95 Masks Available for Staff and | # of Responses | % of |
|---|----------------|-----------|
| Patients | | Responses |
| Less than a week | 3 | 100% |
| 1-2 weeks | 0 | 0% |
| 3-4 weeks | 0 | 0% |
| 1 month | 0 | 0% |
| 2 months | 0 | 0% |
| More than 2 months | 0 | 0% |
| Total | 3 | |

| Supply of Hand Sanitizer Available for Staff and Patients | # of Responses | % of Responses |
|---|----------------|-------------------|
| Less than a week | 0 | 0% |
| 1-2 weeks | 4 | 66.7% |
| 3-4 weeks | 1 | 16.7% |
| 1 month | 1 | 16.7% |
| 2 months | 0 | 0% |
| More than 2 months | 0 | 0% |
| Total | 6 | |





| Supply of Disinfectant/Sanitizer Available for Staff and Patients | # of Responses | % of Responses |
|---|----------------|-------------------|
| Less than a week | 0 | 0% |
| 1-2 weeks | 2 | 33.3% |
| 3-4 weeks | 3 | 50% |
| 1 month | 0 | 0% |
| 2 months | 1 | 16.7% |
| More than 2 months | 0 | 0% |
| Total | 6 | |

Telemedicine

| Is Your Practice Conducting Telemedicine | # of Responses | % of |
|--|----------------|-----------|
| Visits | | Responses |
| Yes | 4 | 66.7% |
| No | 2 | 33.3% |
| Total | 6 | |

| Difficulty with Internet Connectivity for Telemedicine | # of Responses | % of Responses |
|--|----------------|-------------------|
| Yes | 0 | 0% |
| No | 4 | 100% |
| Total | 4 | |

| Difficulty with Reimbursement for Telemedicine Visits | # of Responses | % of Responses |
|---|----------------|----------------|
| Yes | 0 | 0% |
| No | 3 | 100% |
| Total | 3 | |

| Difficulty Patients are Reporting with Accessing the Internet for Telemedicine | # of Responses | % of Responses |
|--|----------------|----------------|
| None | 1 | 25% |
| Slight Difficulty | 3 | 75% |
| Moderate Difficulty | 0 | 0% |
| Difficulty | 0 | 0% |
| Extreme Difficulty | 0 | 0% |
| Total | 4 | |