

COVID-19

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COVID-19 SURVEY DATA CHESTER COUNTY

Physician Data

Impact on Patient Volume/Procedures/Practice Operations

Decrease in Weekly Patient Visits	# of Responses	% of Responses
0%	0	0%
1 – 10%	3	7.3%
11 – 25%	2	4.9%
26 – 50%	3	7.3%
51 – 75%	15	36.6%
76 – 99%	18	43.9%
100%	0	0%
Total	41	

Decrease in Weekly Procedures Performed	# of Responses	% of Responses
0%	8	19.5%
1 – 10%	2	4.9%
11 – 25%	0	0%
26 – 50%	1	2.4%
51 – 75%	6	14.6%
76 – 99%	14	34.1%
100%	10	24.4%
Total	41	

Have You or Do You Plan to Close Your Practice	# of Responses	% of Responses
No	27	65.9%
Not sure at this time	10	24.4%
Yes, permanently	0	0%
Yes, temporarily	4	9.8%
Total	41	

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Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	11	26.8%
Unsure	6	14.6%
Yes	24	58.5%
Total	41	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	18	43.9%
Unsure	8	19.5%
Yes	15	36.6%
Total	41	

Telemedicine

Use of Telemedicine Prior to COVID-19	# of Responses	% of Responses
0%	30	81.1%
1 – 10%	5	13.5%
11 – 25%	0	0%
26 – 50%	2	5.4%
51 – 75%	0	0%
76 – 99%	0	0%
100%	0	0%
Total	37	

Use of Telemedicine During COVID-19	# of Responses	% of Responses
0%	3	8.3%
1 – 10%	3	8.3%
11 – 25%	5	13.9%
26 – 50%	3	8.3%
51 – 75%	1	2.8%
76 – 99%	14	38.9%
100%	7	19.4%
Total	36	

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Patient Reaction to Telemedicine Visits	# of Responses	% of Responses
Favorable	27	67.5%
Neutral	12	30%
Unfavorable	1	2.5%
Total	40	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
None	6	15.4%
Minimal	24	61.5%
Moderate	8	20.5%
Difficult	1	2.6%
Very Difficult	0	0%
Total	39	

Difficulty with Reimbursement for Telemedicine	# of Responses	% of Responses
None	7	21.9%
Minimal	7	21.9%
Moderate	11	34.4%
Difficult	3	9.4%
Very Difficult	4	12.5%
Total	32	

Patients Using Telephone for Telemedicine Visits	# of Responses	% of Responses
0%	6	16.2%
1 – 10%	6	16.2%
11 – 25%	8	21.6%
26 – 50%	3	8.1%
51 – 75%	6	16.2%
76 – 99%	6	16.2%
100%	2	5.4%
Total	37	

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Patients Using Internet for Telemedicine Visits	# of Responses	% of Responses
0%	4	10%
1 – 10%	1	2.5%
11 – 25%	11	27.5%
26 – 50%	4	10%
51 – 75%	7	17.5%
76 – 99%	9	22.5%
100%	4	10%
Total	40	

PPE

Who Uses PPE during Operation Hours	# of Responses	% of Responses
Clinical Staff	5	12.8%
Clerical Staff	1	2.6%
Patients	1	2.6%
Clinical and Clerical Staff	3	7.7%
Clinical Staff and Patients	3	7.7%
Clinical Staff, Clerical Staff, and Patients	26	66.7%
Total	39	

PPE Available for Staff and Patients	# of Responses	% of Responses
Less than a week	7	18%
1-2 weeks	19	48.7%
3-4 weeks	8	20.5%
1 month	4	10.3%
2 months	0	0%
More than 2 months	1	2.6%
Total	39	

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Impact on Staffing

COVID-19 Impact on Practice Clerical Staffing	# of Responses	% of Responses
0%	7	18.4%
1 – 10%	3	7.9%
11 – 25%	5	13.2%
26 – 50%	8	21.1%
51 – 75%	11	29%
76 – 100%	4	10.5%
Total	38	

COVID-19 Impact on Practice Nursing Staffing	# of Responses	% of Responses
0%	9	26.5%
1 – 10%	3	8.8%
11 – 25%	8	23.5%
26 – 50%	6	17.7%
51 – 75%	4	11.8%
76 – 100%	4	11.8%
Total	34	

COVID-19 Impact on Practice NP/PA Staffing	# of Responses	% of Responses
0%	15	46.9%
1 – 10%	1	3.1%
11 – 25%	0	0%
26 – 50%	7	21.9%
51 – 75%	3	9.4%
76 – 100%	6	18.8%
Total	32	

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COVID-19 Impact on Practice Physician Staffing	# of Responses	% of Responses
0%	23	59%
1 – 10%	2	5.1%
11 – 25%	2	5.1%
26 – 50%	5	12.8%
51 – 75%	5	12.8%
76 – 100%	2	5.1%
Total	39	

Long-Terms Concerns

Concern About the Negative Long-Term Effects on Your Practice	# of Responses	% of Responses
Not at all Concerned	0	0%
Somewhat Concerned	6	15%
Moderately Concerned	5	12.5%
Concerned	4	10%
Very Concerned	11	27.5%
Extremely Concerned	14	35%
Total	40	

Future Learning Interests

Interest Level in Learning More About Developing Protocols for COVID-19 and Other Infectious Diseases for the Outpatient Setting	# of Responses	% of Responses
Not at all	4	9.8%
Somewhat Interested	9	22%
Interested	10	24.4%
Very Interested	8	19.5%
Extremely Interested	10	24.4%
Total	41	

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Interest Level in Learning More About Evaluating and Testing of Patients with COVID-19 in the Outpatient Setting	# of Responses	% of Responses
Not at all	10	25%
Somewhat Interested	6	15%
Interested	7	17.5%
Very Interested	7	17.5%
Extremely Interested	10	25%
Total	40	

Interest Level in Learning More About Infection Control and Proper Use of PPE	# of Responses	% of Responses
Not at all	2	4.9%
Somewhat Interested	10	24.4%
Interested	10	24.4%
Very Interested	9	22%
Extremely Interested	10	24.4%
Total	41	

Interest Level in Learning More About Telemedicine Equipment and How to Use It	# of Responses	% of Responses
Not at all	8	19.5%
Somewhat Interested	10	24.4%
Interested	8	19.5%
Very Interested	9	22%
Extremely Interested	6	14.6%
Total	41	

Interest Level in Learning More About Telemedicine Reimbursement	# of Responses	% of Responses
Not at all	2	4.9%
Somewhat Interested	5	12.2%
Interested	6	14.6%
Very Interested	8	19.5%
Extremely Interested	20	48.8%
Total	41	

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Interest Level in Learning More About State Regulations Regarding Telemedicine	# of Responses	% of Responses
Not at all	1	2.4%
Somewhat Interested	5	12.2%
Interested	10	24.4%
Very Interested	15	36.6%
Extremely Interested	10	24.4%
Total	41	

Interest Level in Learning More About Liability Concerns Regarding Telemedicine	# of Responses	% of Responses
Not at all	1	2.4%
Somewhat Interested	7	17.1%
Interested	8	19.5%
Very Interested	10	24.4%
Extremely Interested	15	36.6%
Total	41	

Interest Level in Learning More About Special Considerations for Individuals of Color	# of Responses	% of Responses
Not at all	6	15%
Somewhat Interested	10	25%
Interested	9	22.5%
Very Interested	10	25%
Extremely Interested	5	12.5%
Total	40	

Respondent Characteristics

Practice Type	# of Responses	% of Responses
Corporation	4	9.8%
Government	1	2.4%
Hospital	6	14.6%
Self/Independent Group	27	65.9%
Other	3	7.3%
Total	41	

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Specialty	# of Responses	% of Responses
Cardiology	1	2.5%
Family Medicine	7	17.5%
Gastroenterology	1	2.5%
Internal Medicine	3	7.5%
Nephrology	1	2.5%
Obstetrics/Gynecology	3	7.5%
Pediatrics	5	12.5%
Psychiatry	4	10%
Other	15	37.5%
Total	40	

Other Specialty	# of Responses
Allergy & Immunology	2
Emergency Medicine	2
ENT	2
Family Practice/Medical Acupuncture	1
Ophthalmology	2
Orthopedic Surgery	1
Otolaryngology & Allergy	1
Plastic Surgery	1
PM&R	1
Psychiatry	1
Urology	1
Total	15

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Practice Administrator Data

Practice Information

Number of Patients Seen Weekly	# of Responses	% of Responses
Less than 50	4	40%
51-100	1	10%
101-150	0	0%
151-200	1	10%
200-300	0	0%
300-400	1	10%
More than 400	3	30%
Total	10	

Number of Providers at Your Practice	# of Responses	% of Responses
1	1	10%
2-3	3	30%
4-5	3	30%
6-7	0	0%
8-9	0	0%
10-11	1	10%
More than 11	2	20%
Total	10	

Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	4	40%
Unsure	1	10%
Yes	5	50%
Total	10	

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Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	3	30%
Unsure	2	20%
Yes	5	50%
Total	10	

PPE

Supply of Gloves Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	10%
1-2 weeks	4	40%
3-4 weeks	2	20%
1 month	3	30%
2 months	0	0%
More than 2 months	0	0%
Total	10	

Supply of Gowns Available for Staff and Patients	# of Responses	% of Responses
Less than a week	2	25%
1-2 weeks	4	50%
3-4 weeks	0	0%
1 month	1	12.5%
2 months	0	0%
More than 2 months	1	12.5%
Total	8	

Supply of Surgical Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	3	30%
1-2 weeks	3	30%
3-4 weeks	3	30%
1 month	1	10%
2 months	0	0%
More than 2 months	0	0%
Total	10	

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Supply of N95 Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	6	66.7%
1-2 weeks	2	22.2%
3-4 weeks	1	11.1%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	9	

Supply of Hand Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	2	20%
1-2 weeks	2	20%
3-4 weeks	2	20%
1 month	3	30%
2 months	1	10%
More than 2 months	0	0%
Total	10	

Supply of Disinfectant/Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	3	30%
1-2 weeks	2	20%
3-4 weeks	2	20%
1 month	3	30%
2 months	0	0%
More than 2 months	0	0%
Total	10	

Telemedicine

Is Your Practice Conducting Telemedicine Visits	# of Responses	% of Responses
Yes	9	90%
No	1	10%
Total	10	

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Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
Yes	0	0%
No	7	100%
Total	7	

Difficulty with Reimbursement for Telemedicine Visits	# of Responses	% of Responses
Yes	4	44.4%
No	5	55.6%
Total	9	

Difficulty Patients are Reporting with Accessing the Internet for Telemedicine	# of Responses	% of Responses
None	0	0%
Slight Difficulty	6	75%
Moderate Difficulty	2	25%
Difficulty	0	0%
Extreme Difficulty	0	0%
Total	8	