



## COVID-19 SURVEY DATA BERKS COUNTY

# Physician Data

# Impact on Patient Volume/Procedures/Practice Operations

Decrease in Weekly Patient Visits	# of Responses	% of
		Responses
0%	0	0%
1 - 10%	0	0%
11 – 25%	3	10.7%
26 – 50%	2	7.1%
51 – 75%	8	28.6%
76 – 99%	13	46.4%
100%	2	7.1%
Total	28	

Decrease in Weekly Procedures Performed	# of Responses	% of
		Responses
0%	2	7.1%
1 – 10%	2	7.1%
11 – 25%	1	3.6%
26 – 50%	3	10.7%
51 – 75%	2	7.1%
76 – 99%	10	35.7%
100%	8	28.6%
Total	28	

Have You or Do You Plan to Close Your	# of Responses	% of
Practice		Responses
No	20	71.4%
Not sure at this time	2	7.1%
Yes, permanently	0	0%
Yes, temporarily	3	21.4%
Total	28	





## Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	10	35.7%
Unsure	6	21.4%
Yes	12	42.9%
Total	28	

Did Your Practice Receive an Emergency	# of Responses	% of
Payment From CMS		Responses
No	8	28.6%
Unsure	9	32.1%
Yes	11	39.3%
Total	28	

### Telemedicine

Use of Telemedicine Prior to COVID-19	# of Responses	% of
		Responses
0%	28	100%
1 – 10%	0	0%
11 – 25%	0	0%
26 – 50%	0	0%
51 – 75%	0	0%
76 – 99%	0	0%
100%	0	0%
Total	28	

Use of Telemedicine During COVID-19	# of Responses	% of
		Responses
0%	5	17.9%
1 - 10%	5	17.9%
11 – 25%	5	17.9%
26 – 50%	0	0%
51 – 75%	1	3.6%
76 – 99%	11	39.3%
100%	1	3.6%
Total	28	





Patient Reaction to Telemedicine Visits	# of Responses	% of
		Responses
Favorable	16	59.3%
Neutral	10	37%
Unfavorable	1	3.7%
Total	27	

Difficulty with Internet Connectivity for	# of Responses	% of
Telemedicine		Responses
None	8	33.3%
Minimal	11	45.8%
Moderate	4	16.7%
Difficult	1	4.2%
Very Difficult	0	0%
Total	24	

Difficulty with Reimbursement for	# of Responses	% of
Telemedicine		Responses
None	4	16%
Minimal	10	40%
Moderate	3	12%
Difficult	6	24%
Very Difficult	2	8%
Total	25	

Patients Using Telephone for Telemedicine	# of Responses	% of
Visits		Responses
0%	5	19.2%
1 – 10%	4	15.4%
11 – 25%	1	3.9%
26 – 50%	1	3.9%
51 – 75%	5	19.2%
76 – 99%	4	15.4%
100%	6	23.1%
Total	26	





ADVOCATE. EDUCATE. NAVIGATE.

Patients Using Internet for Telemedicine	# of Responses	% of
Visits		Responses
0%	10	38.5%
1 – 10%	3	11.5%
11 – 25%	5	19.2%
26 – 50%	1	3.9%
51 – 75%	1	3.9%
76 – 99%	4	15.4%
100%	2	7.7%
Total	26	

### PPE

Who Uses PPE during Operation Hours	# of Responses	% of
		Responses
Clinical Staff	7	25%
Clerical Staff	0	0%
Patients	0	0%
Clinical and Clerical Staff	3	10.7%
Clinical Staff and Patients	1	3.6%
Clinical Staff, Clerical Staff, and Patients	17	60.8%
Total	28	

PPE Available for Staff and Patients	# of Responses	% of
		Responses
Less than a week	5	17.9%
1-2 weeks	9	32.1%
3-4 weeks	10	35.7%
1 month	2	7.1%
2 months	2	7.1%
More than 2 months	0	0%
Total	28	





## Impact on Staffing

COVID-19 Impact on Practice Clerical	# of Responses	% of
Staffing		Responses
0%	6	21.4%
1 – 10%	2	7.1%
11 - 25%	3	10.7%
26 – 50%	6	21.4%
51 – 75%	6	21.4%
76 – 100%	5	17.9%
Total	28	

COVID-19 Impact on Practice Nursing	# of Responses	% of
Staffing		Responses
0%	7	25%
1 – 10%	2	7.1%
11 – 25%	3	10.7%
26 – 50%	7	25%
51 – 75%	5	17.9%
76 – 100%	4	14.3%
Total	28	

COVID-19 Impact on Practice NP/PA	# of Responses	% of
Staffing		Responses
0%	7	28%
1 – 10%	4	16%
11 – 25%	1	4%
26 – 50%	4	16%
51 – 75%	3	12%
76 – 100%	6	24%
Total	25	





COVID-19 Impact on Practice Physician	# of Responses	% of
Staffing		Responses
0%	15	53.6%
1 – 10%	4	14.3%
11 – 25%	1	3.6%
26 – 50%	3	10.7%
51 – 75%	1	3.6%
76 – 100%	4	14.3%
Total	28	

## Long-Terms Concerns

Concern About the Negative Long-Term	# of Responses	% of
Effects on Your Practice		Responses
Not at all Concerned	2	7.1%
Somewhat Concerned	1	3.6%
Moderately Concerned	4	14.3%
Concerned	3	10.7%
Very Concerned	11	39.3%
Extremely Concerned	7	25%
Total	28	

### **Future Learning Interests**

Interest Level in Learning More About Developing Protocols for COVID-19 and Other Infectious Diseases for the Outpatient Setting	# of Responses	% of Responses
Not at all	3	11.1%
Somewhat Interested	4	14.8%
Interested	7	25.9%
Very Interested	5	18.5%
Extremely Interested	8	29.6%
Total	27	





Interest Level in Learning More About Evaluating and Testing of Patients with COVID-19 in the Outpatient Setting	# of Responses	% of Responses
Not at all	3	11.1%
Somewhat Interested	5	18.5%
Interested	6	22.2%
Very Interested	4	14.8%
Extremely Interested	9	33.3%
Total	27	

Interest Level in Learning More About Infection Control and Proper Use of PPE	# of Responses	% of Responses
Not at all	4	14.8%
Somewhat Interested	5	18.5%
Interested	4	14.8%
Very Interested	6	22.2%
Extremely Interested	8	29.6%
Total	27	

Interest Level in Learning More About Telemedicine Equipment and How to Use It	# of Responses	% of Responses
Not at all	1	3.7%
Somewhat Interested	10	37%
Interested	3	11.1%
Very Interested	5	18.5%
Extremely Interested	8	29.6%
Total	27	

Interest Level in Learning More About Telemedicine Reimbursement	# of Responses	% of Responses
Not at all	0	0%
Somewhat Interested	5	18.5%
Interested	5	18.5%
Very Interested	5	18.5%
Extremely Interested	12	44.4%
Total	27	





Interest Level in Learning More About State Regulations Regarding Telemedicine	# of Responses	% of Responses
Not at all	0	0%
Somewhat Interested	5	18.5%
Interested	8	29.6%
Very Interested	7	25.9%
Extremely Interested	7	25.9%
Total	27	

Interest Level in Learning More About	# of Responses	% of
Liability Concerns Regarding Telemedicine		Responses
Not at all	0	0%
Somewhat Interested	2	7.4%
Interested	9	33.3%
Very Interested	7	25.9%
Extremely Interested	9	33.3%
Total	27	

Interest Level in Learning More About	# of Responses	% of
Special Considerations for Individuals of		Responses
Color		
Not at all	7	25.9%
Somewhat Interested	6	22.2%
Interested	8	29.6%
Very Interested	3	11.1%
Extremely Interested	3	11.1%
Total	27	

## Respondent Characteristics

Practice Type	# of Responses	% of
		Responses
Corporation	0	0%
Government	0	0%
Hospital	13	46.4%
Self/Independent Group	15	53.6%
Other	0	0%
Total	28	





Specialty	# of Responses	% of
		Responses
Anesthesiology	1	3.6%
Dermatology	1	3.6%
Family Medicine	8	28.6%
Infectious Disease	1	3.6%
Internal Medicine	2	7.1%
Obstetrics/Gynecology	2	7.1%
Pediatrics	2	7.1%
Psychiatry	1	3.6%
Surgery	3	10.7%
Other	7	25%
Total	28	

Other Specialty	# of Responses
Allergy	1
Emergency Medicine	1
Orthopedic-Spine	1
Otolaryngology	3
Urology	1
Total	7

## **Practice Administrator Data**

#### **Practice Information**

Number of Patients Seen Weekly	# of Responses	% of
		Responses
Less than 50	0	0%
51-100	2	50%
101-150	0	0%
151-200	0	0%
200-300	1	25%
300-400	0	0%
More than 400	1	25%
Total	4	





Number of Providers at Your Practice	# of Responses	% of
		Responses
1	0	0%
2-3	1	33.3%
4-5	2	66.7%
6-7	0	0%
8-9	0	0%
10-11	0	0%
More than 11	0	0%
Total	3	

### **Financial Implications**

Has Your Practice Applied for	# of Responses	% of
Government-Funded Assistance for Small		Responses
Businesses		
No	1	25%
Unsure	0	0%
Yes	3	75%
Total	4	

Did Your Practice Receive an Emergency	# of Responses	% of
Payment From CMS		Responses
No	1	25%
Unsure	0	0%
Yes	3	75%
Total	4	

#### PPE

Supply of Gloves Available for Staff and	# of Responses	% of
Patients		Responses
Less than a week	0	0%
1-2 weeks	0	0%
3-4 weeks	1	25%
1 month	1	25%
2 months	1	25%
More than 2 months	1	25%
Total	4	





Supply of Gowns Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	25%
1-2 weeks	2	50%
3-4 weeks	1	25%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	4	

Supply of Surgical Masks Available for Staff	# of Responses	% of
and Patients		Responses
Less than a week	1	25%
1-2 weeks	0	0%
3-4 weeks	2	50%
1 month	1	25%
2 months	0	0%
More than 2 months	0	0%
Total	4	

Supply of N95 Masks Available for Staff and	# of Responses	% of
Patients		Responses
Less than a week	3	75%
1-2 weeks	0	0%
3-4 weeks	1	25%
1 month	0	0%
2 months	0	0%
More than 2 months	0	0%
Total	4	

Supply of Hand Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	25%
1-2 weeks	0	0%
3-4 weeks	2	50%
1 month	0	0%
2 months	0	0%
More than 2 months	1	25%
Total	4	





Supply of Disinfectant/Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	0	0%
1-2 weeks	0	0%
3-4 weeks	3	75%
1 month	0	0%
2 months	1	25%
More than 2 months	0	0%
Total	4	

### Telemedicine

Is Your Practice Conducting Telemedicine	# of Responses	% of
Visits		Responses
Yes	3	75%
No	1	25%
Total	4	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
Yes	0	0%
No	3	100%
Total	3	

Difficulty with Reimbursement for Telemedicine Visits	# of Responses	% of Responses
Yes	0	0%
No	3	100%
Total	0	

Difficulty Patients are Reporting with	# of Responses	% of
Accessing the Internet for Telemedicine		Responses
None	0	0%
Slight Difficulty	2	66.7%
Moderate Difficulty	0	0%
Difficulty	0	0%
Extreme Difficulty	1	33.3%
Total	3	