



# COVID-19 SURVEY DATA ARMSTRONG, BUTLER, CLARION, INDIANA & JEFFERSON COUNTIES

# Physician Data

# Impact on Patient Volume/Procedures/Practice Operations

| Decrease in Weekly Patient Visits | # of Responses | % of      |
|-----------------------------------|----------------|-----------|
|                                   |                | Responses |
| 0%                                | 1              | 4.3%      |
| 1 – 10%                           | 0              | 0%        |
| 11 – 25%                          | 1              | 4.3%      |
| 26 – 50%                          | 5              | 21.7%     |
| 51 – 75%                          | 5              | 21.7%     |
| 76 – 99%                          | 11             | 47.8%     |
| 100%                              | 0              | 0%        |
| Total                             | 23             |           |

| Decrease in Weekly Procedures Performed | # of Responses | % of      |
|---|----------------|-----------|
|   |                | Responses |
| 0%                                      | 4              | 18.2%     |
| 1 – 10%                                 | 1              | 4.5%      |
| 11 – 25%                                | 1              | 4.5%      |
| 26 – 50%                                | 1              | 4.5%      |
| 51 – 75%                                | 1              | 4.5%      |
| 76 – 99%                                | 8              | 36.4%     |
| 100%                                    | 6              | 27.3%     |
| Total                                   | 22             |           |

| Have You or Do You Plan to Close Your | # of Responses | % of      |
|---------------------------------------|----------------|-----------|
| Practice                              |                | Responses |
| No                                    | 15             | 65.2%     |
| Not sure at this time                 | 5              | 21.7%     |
| Yes, permanently                      | 1              | 4.3%      |
| Yes, temporarily                      | 2              | 8.7%      |
| Total                                 | 23             |           |





# Financial Implications

| Has Your Practice Applied for<br>Government-Funded Assistance for Small<br>Businesses | # of Responses | % of<br>Responses |
|---|----------------|-------------------|
| No  | 9              | 39.1%             |
| Unsure  | 3              | 13%               |
| Yes   | 11             | 47.8%             |
| Total   | 23             |                   |

| Did Your Practice Receive an Emergency | # of Responses | % of      |
|--|----------------|-----------|
| Payment From CMS                       |                | Responses |
| No                                     | 9              | 39.1%     |
| Unsure                                 | 5              | 21.7%     |
| Yes                                    | 9              | 29.1%     |
| Total                                  | 23             |           |

#### Telemedicine

| Use of Telemedicine Prior to COVID-19 | # of Responses | % of      |
|---------------------------------------|----------------|-----------|
|                                       |                | Responses |
| 0%                                    | 20             | 95.2%     |
| 1 – 10%                               | 0              | 0%        |
| 11 – 25%                              | 1              | 4.8%      |
| 26 – 50%                              | 0              | 0%        |
| 51 – 75%                              | 0              | 0%        |
| 76 – 99%                              | 0              | 0%        |
| 100%                                  | 0              | 0%        |
| Total                                 | 21             |           |

| Use of Telemedicine During COVID-19 | # of Responses | % of      |
|-------------------------------------|----------------|-----------|
|                                     |                | Responses |
| 0%                                  | 3              | 13%       |
| 1 – 10%                             | 7              | 30.4%     |
| 11 – 25%                            | 2              | 8.7%      |
| 26 – 50%                            | 3              | 13%       |
| 51 – 75%                            | 1              | 4.3%      |
| 76 – 99%                            | 5              | 21.7%     |
| 100%                                | 2              | 8.7%      |
| Total                               | 23             |           |





| Patient Reaction to Telemedicine Visits | # of Responses | % of      |
|---|----------------|-----------|
|   |                | Responses |
| Favorable                               | 12             | 52.2%     |
| Neutral                                 | 9              | 39.1%     |
| Unfavorable                             | 2              | 8.7%      |
| Total                                   | 23             |           |

| Difficulty with Internet Connectivity for Telemedicine | # of Responses | % of<br>Responses |
|--|----------------|-------------------|
| None   | 11             | 52.4%             |
| Minimal  | 4              | 19%               |
| Moderate   | 5              | 23.8%             |
| Difficult  | 1              | 4.8%              |
| Very Difficult   | 0              | 0%                |
| Total  | 21             |                   |

| Difficulty with Reimbursement for | # of Responses | % of      |
|-----------------------------------|----------------|-----------|
| Telemedicine                      |                | Responses |
| None                              | 3              | 16.7%     |
| Minimal                           | 4              | 22.2%     |
| Moderate                          | 7              | 38.9%     |
| Difficult                         | 2              | 11.1%     |
| Very Difficult                    | 2              | 11.1%     |
| Total                             | 18             |           |

| Patients Using Telephone for Telemedicine | # of Responses | % of      |
|---|----------------|-----------|
| Visits                                    |                | Responses |
| 0%  | 3              | 13.6%     |
| 1 - 10%                                   | 3              | 13.6%     |
| 11 – 25%                                  | 6              | 27.3%     |
| 26 – 50%                                  | 3              | 13.6%     |
| 51 – 75%                                  | 3              | 13.6%     |
| 76 – 99%                                  | 3              | 13.6%     |
| 100%                                      | 1              | 4.5%      |
| Total                                     | 22             |           |



Total



21

| Patients Using Internet for Telemedicine | # of Responses | % of      |
|--|----------------|-----------|
| Visits                                   |                | Responses |
| 0%                                       | 3              | 14.3%     |
| 1 – 10%                                  | 3              | 14.3%     |
| 11 – 25%                                 | 1              | 4.8%      |
| 26 – 50%                                 | 4              | 19%       |
| 51 – 75%                                 | 5              | 23.8%     |
| 76 – 99%                                 | 5              | 23.8%     |
| 100%                                     | 0              | 0%        |

#### PPE

| Who Uses PPE during Operation Hours          | # of Responses | % of      |
|--|----------------|-----------|
|  |                | Responses |
| Clinical Staff                               | 2              | 9.5%      |
| Clerical Staff                               | 0              | 0%        |
| Patients                                     | 0              | 0%        |
| Clinical and Clerical Staff                  | 2              | 9.5%      |
| Clinical Staff and Patients                  | 1              | 4.8%      |
| Clinical Staff, Clerical Staff, and Patients | 16             | 76.2%     |
| Total  | 21             |           |

| PPE Available for Staff and Patients | # of Responses | % of      |
|--------------------------------------|----------------|-----------|
|                                      |                | Responses |
| Less than a week                     | 1              | 4.5%      |
| 1-2 weeks                            | 11             | 50%       |
| 3-4 weeks                            | 7              | 31.8%     |
| 1 month                              | 2              | 9.1%      |
| 2 months                             | 1              | 4.5%      |
| More than 2 months                   | 0              | 0%        |
| Total                                | 22             |           |





# Impact on Staffing

| COVID-19 Impact on Practice Clerical | # of Responses | % of      |
|--------------------------------------|----------------|-----------|
| Staffing                             |                | Responses |
| 0%                                   | 8              | 34.8%     |
| 1 – 10%                              | 1              | 4.3%      |
| 11 – 25%                             | 3              | 13%       |
| 26 – 50%                             | 8              | 34.8%     |
| 51 – 75%                             | 2              | 8.7%      |
| 76 – 100%                            | 1              | 4.3%      |
| Total                                | 23             |           |

| COVID-19 Impact on Practice Nursing | # of Responses | % of      |
|-------------------------------------|----------------|-----------|
| Staffing                            |                | Responses |
| 0%                                  | 9              | 40.9%     |
| 1 - 10%                             | 2              | 9.1%      |
| 11 – 25%                            | 5              | 22.7%     |
| 26 – 50%                            | 3              | 13.6%     |
| 51 – 75%                            | 2              | 9.1%      |
| 76 – 100%                           | 1              | 4.5%      |
| Total                               | 22             |           |

| COVID-19 Impact on Practice NP/PA | # of Responses | % of      |
|-----------------------------------|----------------|-----------|
| Staffing                          |                | Responses |
| 0%                                | 14             | 70%       |
| 1 - 10%                           | 1              | 5%        |
| 11 – 25%                          | 1              | 5%        |
| 26 – 50%                          | 1              | 5%        |
| 51 – 75%                          | 1              | 5%        |
| 76 – 100%                         | 2              | 10%       |
| Total                             | 20             |           |





| COVID-19 Impact on Practice Physician | # of Responses | % of      |
|---------------------------------------|----------------|-----------|
| Staffing                              |                | Responses |
| 0%                                    | 16             | 76.2%     |
| 1 – 10%                               | 2              | 9.5%      |
| 11 – 25%                              | 1              | 4.8%      |
| 26 – 50%                              | 0              | 0%        |
| 51 – 75%                              | 0              | 0%        |
| 76 – 100%                             | 2              | 9.5%      |
| Total                                 | 21             |           |

#### Long-Terms Concerns

| Concern About the Negative Long-Term | # of Responses | % of      |
|--------------------------------------|----------------|-----------|
| Effects on Your Practice             |                | Responses |
| Not at all Concerned                 | 2              | 8.7%      |
| Somewhat Concerned                   | 4              | 17.4%     |
| Moderately Concerned                 | 4              | 17.4%     |
| Concerned                            | 2              | 8.7%      |
| Very Concerned                       | 8              | 34.8%     |
| Extremely Concerned                  | 3              | 13%       |
| Total                                | 23             |           |

#### **Future Learning Interests**

| Interest Level in Learning More About Developing Protocols for COVID-19 and Other Infectious Diseases for the Outpatient Setting | # of Responses | % of<br>Responses |
|--|----------------|-------------------|
| Not at all   | 3              | 13.7%             |
| Somewhat Interested  | 9              | 40.9%             |
| Interested   | 5              | 22.7%             |
| Very Interested  | 5              | 22.7%             |
| Extremely Interested   | 0              | 0%                |
| Total  | 22             |                   |





| Interest Level in Learning More About Evaluating and Testing of Patients with COVID-19 in the Outpatient Setting | # of Responses | % of<br>Responses |
|--|----------------|-------------------|
| Not at all   | 8              | 36.3%             |
| Somewhat Interested  | 5              | 22.7%             |
| Interested   | 7              | 31.8%             |
| Very Interested  | 1              | 4.5%              |
| Extremely Interested   | 1              | 4.5%              |
| Total  | 22             |                   |

| Interest Level in Learning More About Infection Control and Proper Use of PPE | # of Responses | % of<br>Responses |
|---|----------------|-------------------|
| Not at all  | 5              | 22.7%             |
| Somewhat Interested   | 6              | 27.3%             |
| Interested  | 9              | 40.9%             |
| Very Interested   | 2              | 9.1%              |
| Extremely Interested  | 0              | 0%                |
| Total   | 22             |                   |

| Interest Level in Learning More About Telemedicine Equipment and How to Use It | # of Responses | % of<br>Responses |
|--|----------------|-------------------|
| Not at all   | 5              | 22.7%             |
| Somewhat Interested  | 5              | 22.7%             |
| Interested   | 8              | 36.4%             |
| Very Interested  | 3              | 13.6%             |
| Extremely Interested   | 1              | 4.5%              |
| Total  | 22             |                   |

| Interest Level in Learning More About Telemedicine Reimbursement | # of Responses | % of<br>Responses |
|--|----------------|-------------------|
| Not at all   | 3              | 13.6%             |
| Somewhat Interested  | 2              | 9.1%              |
| Interested   | 6              | 27.3%             |
| Very Interested  | 3              | 13.6%             |
| Extremely Interested   | 8              | 36.4%             |
| Total  | 22             |                   |





| Interest Level in Learning More About State Regulations Regarding Telemedicine | # of Responses | % of<br>Responses |
|--|----------------|-------------------|
| Not at all   | 3              | 13.6%             |
| Somewhat Interested  | 1              | 4.5%              |
| Interested   | 9              | 40.9%             |
| Very Interested  | 4              | 18.2%             |
| Extremely Interested   | 5              | 22.7%             |
| Total  | 22             |                   |

| Interest Level in Learning More About     | # of Responses | % of      |
|---|----------------|-----------|
| Liability Concerns Regarding Telemedicine |                | Responses |
| Not at all                                | 2              | 9.1%      |
| Somewhat Interested                       | 2              | 9.1%      |
| Interested                                | 7              | 31.8%     |
| Very Interested                           | 2              | 9.1%      |
| Extremely Interested                      | 9              | 40.9%     |
| Total                                     | 22             |           |

| Interest Level in Learning More About<br>Special Considerations for Individuals of | # of Responses | % of<br>Responses |
|--|----------------|-------------------|
| Color  |                |                   |
| Not at all   | 10             | 45.5%             |
| Somewhat Interested  | 5              | 22.7%             |
| Interested   | 5              | 22.7%             |
| Very Interested  | 1              | 4.5%              |
| Extremely Interested   | 1              | 4.5%              |
| Total  | 22             |                   |

# Respondent Characteristics

| Practice Type          | # of Responses | % of      |
|------------------------|----------------|-----------|
|                        |                | Responses |
| Corporation            | 2              | 9.1%      |
| Government             | 0              | 0%        |
| Hospital               | 6              | 27.3%     |
| Self/Independent Group | 14             | 63.6%     |
| Other                  | 0              | 0%        |
| Total                  | 22             |           |





| Specialty             | # of Responses | % of      |
|-----------------------|----------------|-----------|
|                       |                | Responses |
| Cardiology            | 1              | 4.3%      |
| Family Medicine       | 7              | 30.4%     |
| Internal Medicine     | 4              | 17.4%     |
| Obstetrics/Gynecology | 1              | 4.3%      |
| Pediatrics            | 2              | 8.7%      |
| Psychiatry            | 1              | 4.3%      |
| Surgery               | 3              | 13%       |
| Other                 | 4              | 17.4%     |
| Total                 | 23             |           |

| Other Specialty       | # of Responses |
|-----------------------|----------------|
| Emergency Medicine    | 1              |
| Ophthalmology         | 1              |
| PM&R                  | 1              |
| Regenerative Medicine | 1              |
| Total                 | 4              |

#### **Practice Administrator Data**

#### **Practice Information**

| Number of Patients Seen Weekly | # of Responses | % of      |
|--------------------------------|----------------|-----------|
|                                |                | Responses |
| Less than 50                   | 1              | 50%       |
| 51-100                         | 1              | 50%       |
| 101-150                        | 0              | 0%        |
| 151-200                        | 0              | 0%        |
| 200-300                        | 0              | 0%        |
| 300-400                        | 0              | 0%        |
| More than 400                  | 0              | 0%        |
| Total                          | 2              |           |





| Number of Providers at Your Practice | # of Responses | % of      |
|--------------------------------------|----------------|-----------|
|                                      |                | Responses |
| 1                                    | 0              | 0%        |
| 2-3                                  | 0              | 0%        |
| 4-5                                  | 2              | 100%      |
| 6-7                                  | 0              | 0%        |
| 8-9                                  | 0              | 0%        |
| 10-11                                | 0              | 0%        |
| More than 11                         | 0              | 0%        |
| Total                                | 2              |           |

#### **Financial Implications**

| Has Your Practice Applied for          | # of Responses | % of      |
|--|----------------|-----------|
| Government-Funded Assistance for Small |                | Responses |
| Businesses                             |                |           |
| No                                     | 1              | 50%       |
| Unsure                                 | 0              | 0%        |
| Yes                                    | 1              | 50%       |
| Total                                  | 2              |           |

| Did Your Practice Receive an Emergency | # of Responses | % of      |
|--|----------------|-----------|
| Payment From CMS                       |                | Responses |
| No                                     | 1              | 50%       |
| Unsure                                 | 0              | 0%        |
| Yes                                    | 1              | 50%       |
| Total                                  | 2              |           |

#### PPE

| Supply of Gloves Available for Staff and | # of Responses | % of      |
|--|----------------|-----------|
| Patients                                 |                | Responses |
| Less than a week                         | 0              | 0%        |
| 1-2 weeks                                | 0              | 0%        |
| 3-4 weeks                                | 2              | 100%      |
| 1 month                                  | 0              | 0%        |
| 2 months                                 | 0              | 0%        |
| More than 2 months                       | 0              | 0%        |
| Total                                    | 2              |           |





| Supply of Gowns Available for Staff and Patients | # of Responses | % of<br>Responses |
|--|----------------|-------------------|
| Less than a week                                 | 0              | 0%                |
| 1-2 weeks  | 0              | 0%                |
| 3-4 weeks  | 2              | 100%              |
| 1 month  | 0              | 0%                |
| 2 months   | 0              | 0%                |
| More than 2 months                               | 0              | 0%                |
| Total  | 2              |                   |

| Supply of Surgical Masks Available for Staff | # of Responses | % of      |
|--|----------------|-----------|
| and Patients                                 |                | Responses |
| Less than a week                             | 0              | 0%        |
| 1-2 weeks                                    | 1              | 50%       |
| 3-4 weeks                                    | 1              | 50%       |
| 1 month                                      | 0              | 0%        |
| 2 months                                     | 0              | 0%        |
| More than 2 months                           | 0              | 0%        |
| Total  | 2              |           |

| Supply of N95 Masks Available for Staff and | # of Responses | % of      |
|---|----------------|-----------|
| Patients                                    |                | Responses |
| Less than a week                            | 2              | 100%      |
| 1-2 weeks                                   | 0              | 0%        |
| 3-4 weeks                                   | 0              | 0%        |
| 1 month                                     | 0              | 0%        |
| 2 months                                    | 0              | 0%        |
| More than 2 months                          | 0              | 0%        |
| Total                                       | 2              |           |

| Supply of Hand Sanitizer Available for Staff | # of Responses | % of      |
|--|----------------|-----------|
| and Patients                                 |                | Responses |
| Less than a week                             | 1              | 50%       |
| 1-2 weeks                                    | 1              | 50%       |
| 3-4 weeks                                    | 0              | 0%        |
| 1 month                                      | 0              | 0%        |
| 2 months                                     | 0              | 0%        |
| More than 2 months                           | 0              | 0%        |
| Total  | 2              |           |





| Supply of Disinfectant/Sanitizer Available for Staff and Patients | # of Responses | % of<br>Responses |
|---|----------------|-------------------|
| Less than a week  | 1              | 50%               |
| 1-2 weeks   | 1              | 50%               |
| 3-4 weeks   | 0              | 0%                |
| 1 month   | 0              | 0%                |
| 2 months  | 0              | 0%                |
| More than 2 months  | 0              | 0%                |
| Total   | 2              |                   |

#### Telemedicine

| Is Your Practice Conducting Telemedicine | # of Responses | % of      |
|--|----------------|-----------|
| Visits                                   |                | Responses |
| Yes                                      | 2              | 100%      |
| No                                       | 0              | 0%        |
| Total                                    | 2              |           |

| Difficulty with Internet Connectivity for Telemedicine | # of Responses | % of<br>Responses |
|--|----------------|-------------------|
| Yes  | 0              | 0%                |
| No   | 2              | 100%              |
| Total  | 2              |                   |

| Difficulty with Reimbursement for Telemedicine Visits | # of Responses | % of<br>Responses |
|---|----------------|-------------------|
| Yes   | 1              | 50%               |
| No  | 1              | 50%               |
| Total   | 2              |                   |

| Difficulty Patients are Reporting with  | # of Responses | % of      |
|---|----------------|-----------|
| Accessing the Internet for Telemedicine |                | Responses |
| None                                    | 1              | 50%       |
| Slight Difficulty                       | 1              | 50%       |
| Moderate Difficulty                     | 0              | 0%        |
| Difficulty                              | 0              | 0%        |
| Extreme Difficulty                      | 0              | 0%        |
| Total                                   | 2              |           |