

COVID-19

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COVID-19 SURVEY DATA ALLEGHENY COUNTY

Physician Data

Impact on Patient Volume/Procedures/Practice Operations

Decrease in Weekly Patient Visits	# of Responses	% of Responses
0%	5	3.9%
1 – 10%	3	2.4%
11 – 25%	5	3.9%
26 – 50%	31	24.4%
51 – 75%	48	37.8%
76 – 99%	32	25.2%
100%	3	2.4%
Total	127	

Decrease in Weekly Procedures Performed	# of Responses	% of Responses
0%	23	18.3%
1 – 10%	6	4.8%
11 – 25%	7	5.6%
26 – 50%	14	11.1%
51 – 75%	20	15.9%
76 – 99%	30	23.8%
100%	26	20.6%
Total	126	

Have You or Do You Plan to Close Your Practice	# of Responses	% of Responses
No	99	77.8%
Not sure at this time	18	14.2%
Yes, permanently	2	1.6%
Yes, temporarily	8	6.3%
Total	127	

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Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	56	44.1%
Unsure	29	22.8%
Yes	42	33.1%
Total	127	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	62	48.8%
Unsure	46	36.2%
Yes	19	15%
Total	127	

Telemedicine

Use of Telemedicine Prior to COVID-19	# of Responses	% of Responses
0%	103	81.8%
1 – 10%	16	12.7%
11 – 25%	3	2.4%
26 – 50%	2	1.6%
51 – 75%	0	0%
76 – 99%	1	0.8%
100%	1	0.8%
Total	126	

Use of Telemedicine During COVID-19	# of Responses	% of Responses
0%	13	10.4%
1 – 10%	22	17.6%
11 – 25%	14	11.2%
26 – 50%	10	8%
51 – 75%	14	11.2%
76 – 99%	29	23.2%
100%	23	18.4%
Total	125	

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Patient Reaction to Telemedicine Visits	# of Responses	% of Responses
Favorable	83	68%
Neutral	35	28.7%
Unfavorable	4	3.3%
Total	122	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
None	34	28.3%
Minimal	58	48.3%
Moderate	23	19.3%
Difficult	4	3.3%
Very Difficult	1	0.03%
Total	120	

Difficulty with Reimbursement for Telemedicine	# of Responses	% of Responses
None	19	16.8%
Minimal	32	28.3%
Moderate	38	33.6%
Difficult	16	14.2%
Very Difficult	8	7.1%
Total	113	

Patients Using Telephone for Telemedicine Visits	# of Responses	% of Responses
0%	7	6%
1 – 10%	19	16.2%
11 – 25%	23	19.7%
26 – 50%	25	21.4%
51 – 75%	21	18%
76 – 99%	16	13.7%
100%	6	5.1%
Total	117	

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Patients Using Internet for Telemedicine Visits	# of Responses	% of Responses
0%	9	7.9%
1 – 10%	12	10.5%
11 – 25%	14	12.3%
26 – 50%	28	24.6%
51 – 75%	12	10.5%
76 – 99%	35	30.7%
100%	4	3.5%
Total	114	

PPE

Who Uses PPE during Operation Hours	# of Responses	% of Responses
Clinical Staff	22	17.9%
Clerical Staff	0	0%
Patients	0	0%
Clinical and Clerical Staff	7	5.7%
Clinical Staff and Patients	10	8.1%
Clinical Staff, Clerical Staff, and Patients	84	68.3%
Total	123	

PPE Available for Staff and Patients	# of Responses	% of Responses
Less than a week	20	16.5%
1-2 weeks	37	30.6%
3-4 weeks	20	16.5%
1 month	26	21.5%
2 months	6	5%
More than 2 months	12	10%
Total	121	

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Impact on Staffing

COVID-19 Impact on Practice Clerical Staffing	# of Responses	% of Responses
0%	39	32%
1 – 10%	9	7.4%
11 – 25%	19	15.6%
26 – 50%	32	26.2%
51 – 75%	19	15.6%
76 – 100%	4	3.3%
Total	122	

COVID-19 Impact on Practice Nursing Staffing	# of Responses	% of Responses
0%	44	37.6%
1 – 10%	11	9.4%
11 – 25%	19	16.2%
26 – 50%	30	25.6%
51 – 75%	10	8.5%
76 – 100%	3	2.6%
Total	117	

COVID-19 Impact on Practice NP/PA Staffing	# of Responses	% of Responses
0%	63	58.3%
1 – 10%	7	6.5%
11 – 25%	7	6.5%
26 – 50%	19	17.6%
51 – 75%	4	4%
76 – 100%	8	7.4%
Total	108	

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COVID-19 Impact on Practice Physician Staffing	# of Responses	% of Responses
0%	87	70.1%
1 – 10%	6	4.9%
11 – 25%	13	10.6%
26 – 50%	12	9.8%
51 – 75%	3	2.4%
76 – 100%	2	1.6%
Total	123	

Long-Terms Concerns

Concern About the Negative Long-Term Effects on Your Practice	# of Responses	% of Responses
Not at all Concerned	11	8.7%
Somewhat Concerned	20	15.9%
Moderately Concerned	24	19%
Concerned	21	16.7%
Very Concerned	27	21.4%
Extremely Concerned	23	18.3%
Total	126	

Future Learning Interests

Interest Level in Learning More About Developing Protocols for COVID-19 and Other Infectious Diseases for the Outpatient Setting	# of Responses	% of Responses
Not at all	15	12%
Somewhat Interested	28	22.4%
Interested	45	36%
Very Interested	23	18.4%
Extremely Interested	14	11.2%
Total	125	

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Interest Level in Learning More About Evaluating and Testing of Patients with COVID-19 in the Outpatient Setting	# of Responses	% of Responses
Not at all	26	20.8%
Somewhat Interested	26	20.8%
Interested	29	23.2%
Very Interested	27	21.6%
Extremely Interested	17	13.6%
Total	125	

Interest Level in Learning More About Infection Control and Proper Use of PPE	# of Responses	% of Responses
Not at all	18	14.4%
Somewhat Interested	31	24.8%
Interested	35	28%
Very Interested	27	21.6%
Extremely Interested	14	11.2%
Total	125	

Interest Level in Learning More About Telemedicine Equipment and How to Use It	# of Responses	% of Responses
Not at all	24	19.2%
Somewhat Interested	32	25.6%
Interested	33	26.4%
Very Interested	22	17.6%
Extremely Interested	14	11.2%
Total	125	

Interest Level in Learning More About Telemedicine Reimbursement	# of Responses	% of Responses
Not at all	8	6.4%
Somewhat Interested	14	11.2%
Interested	34	27.2%
Very Interested	31	24.8%
Extremely Interested	38	30.4%
Total	125	

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Interest Level in Learning More About State Regulations Regarding Telemedicine	# of Responses	% of Responses
Not at all	9	7.2%
Somewhat Interested	14	11.2%
Interested	37	29.6%
Very Interested	35	28%
Extremely Interested	30	24%
Total	125	

Interest Level in Learning More About Liability Concerns Regarding Telemedicine	# of Responses	% of Responses
Not at all	8	6.4%
Somewhat Interested	15	12%
Interested	35	28%
Very Interested	35	28%
Extremely Interested	32	25.6%
Total	125	

Interest Level in Learning More About Special Considerations for Individuals of Color	# of Responses	% of Responses
Not at all	22	17.6%
Somewhat Interested	29	23.2%
Interested	41	32.8%
Very Interested	18	14.4%
Extremely Interested	15	12%
Total	125	

Respondent Characteristics

Practice Type	# of Responses	% of Responses
Corporation	10	7.9%
Government	4	3.2%
Hospital	56	44.4%
Self/Independent Group	47	37.3%
Other	9	7.1%
Total	126	

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Specialty	# of Responses	% of Responses
Anesthesiology	3	2.4%
Cardiology	4	3.2%
Dermatology	2	1.6%
Endocrinology	3	2.4%
Family Medicine	23	18.4%
Gastroenterology	4	3.2%
Infectious Disease	1	0.8%
Internal Medicine	14	11.2%
Nephrology	1	0.8%
Obstetrics/Gynecology	8	6.4%
Oncology	4	3.2%
Pediatrics	13	10.4%
Primary Care	1	0.8%
Psychiatry	6	4.8%
Pulmonology	2	1.6%
Radiology	3	2.4%
Surgery	4	3.2%
Other	29	23.2%
Total	125	

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Other Specialty	# of Responses
Asthma, Allergy & Immunology	1
Critical Care	1
Dermatology	1
Developmental Behavioral Pediatrics	1
Emergency Medicine	4
Geriatric Medicine	3
Neurosurgery	1
Oculoplastic Surgery	1
Ophthalmology	3
Orthopedic Surgery	2
Otolaryngology	2
Palliative Medicine	2
Physiatry	1
PM&R	1
Psychiatry	3
Rheumatology	1
Urology	1
Total	29

Practice Administrator Data

Practice Information

Number of Patients Seen Weekly	# of Responses	% of Responses
Less than 50	7	33.3%
51-100	5	23.8%
101-150	3	14.3%
151-200	2	9.5%
200-300	0	0%
300-400	3	14.3%
More than 400	1	4.8%
Total	21	

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Number of Providers at Your Practice	# of Responses	% of Responses
1	4	19%
2-3	6	28.6%
4-5	4	19%
6-7	1	4.8%
8-9	3	14.3%
10-11	1	4.8%
More than 11	2	9.5%
Total	21	

Financial Implications

Has Your Practice Applied for Government-Funded Assistance for Small Businesses	# of Responses	% of Responses
No	3	14.3%
Unsure	3	14.3%
Yes	15	71.4%
Total	21	

Did Your Practice Receive an Emergency Payment From CMS	# of Responses	% of Responses
No	3	14.3%
Unsure	2	9.5%
Yes	16	76.2%
Total	21	

PPE

Supply of Gloves Available for Staff and Patients	# of Responses	% of Responses
Less than a week	2	10.5%
1-2 weeks	4	21.1%
3-4 weeks	6	31.6%
1 month	4	21.1%
2 months	2	10.5%
More than 2 months	1	5.3%
Total	19	

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Supply of Gowns Available for Staff and Patients	# of Responses	% of Responses
Less than a week	10	58.8%
1-2 weeks	1	5.9%
3-4 weeks	2	11.8%
1 month	3	17.6%
2 months	0	0%
More than 2 months	1	5.9%
Total	17	

Supply of Surgical Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	6	30%
1-2 weeks	4	20%
3-4 weeks	7	35%
1 month	2	10%
2 months	1	5%
More than 2 months	0	0%
Total	20	

Supply of N95 Masks Available for Staff and Patients	# of Responses	% of Responses
Less than a week	11	61.1%
1-2 weeks	3	16.7%
3-4 weeks	3	16.7%
1 month	0	0%
2 months	1	5.6%
More than 2 months	0	0%
Total	18	

Supply of Hand Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	5%
1-2 weeks	4	20%
3-4 weeks	10	50%
1 month	3	15%
2 months	0	0%
More than 2 months	2	10%
Total	20	

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Supply of Disinfectant/Sanitizer Available for Staff and Patients	# of Responses	% of Responses
Less than a week	1	4.8%
1-2 weeks	5	23.8%
3-4 weeks	9	42.9%
1 month	3	14.3%
2 months	1	4.8%
More than 2 months	2	9.5%
Total	21	

Telemedicine

Is Your Practice Conducting Telemedicine Visits	# of Responses	% of Responses
Yes	20	95.2%
No	1	4.8%
Total	21	

Difficulty with Internet Connectivity for Telemedicine	# of Responses	% of Responses
Yes	3	15%
No	17	85%
Total	20	

Difficulty with Reimbursement for Telemedicine Visits	# of Responses	% of Responses
Yes	6	33.3%
No	12	66.7%
Total	18	

Difficulty Patients are Reporting with Accessing the Internet for Telemedicine	# of Responses	% of Responses
None	5	25%
Slight Difficulty	10	50%
Moderate Difficulty	5	25%
Difficulty	0	0%
Extreme Difficulty	0	0%
Total	20	